

The Police and Crime Commissioner for Lincolnshire

Deepdale Lane, Nettleham, Lincoln. LN2 2LT

Telephone (01522) 947192 Fax (01522) 558739

E-Mail: lincolnshire-pcc@lincs.pnn.police.uk

Website: www.lincolnshire-pcc.gov.uk

FREEDOM OF INFORMATION ACT 2000

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require the Police and Crime Commissioner for Lincolnshire ("the Commissioner") to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the officer that dealt with your request.

Ask to have the decision looked at again

The quickest and easiest way to have the decision looked at again is to telephone the officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision of the Commissioner made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with the Commissioner to have the decision reviewed by the Chief Executive.

Complaints should be made in writing and addressed to:

Mr Malcolm Burch
Chief Executive
Office of the Police and Crime Commissioner for Lincolnshire
Deepdale Lane
Nettleham
Nr Lincoln
LN2 2LT

or by Email to: Lincolnshire-pcc@lincs.pnn.police.uk

In all possible circumstances the Commissioner will aim to respond to your complaint within 10 working days from receipt of your written complaint.

The Information Commissioner

After lodging a complaint with the Commissioner if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner, please visit their website at www.informationcommissioner.gov.uk. Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 01625 545 700