Northampton General Hospital **NHS**
NHS Trust

24 October 2016

J Taylor

E-Mail: request-361907-5673a67f@whatdotheyknow.com

Cliftonville
Northampton
NN1 5BD

Direct Dial: 01604 523881
Switchboard:01604 634700

E-mail- foi@ngh.nhs.uk

Dear J Taylor

Request under Freedom of Information Act 2000

Request Ref: NGFOI 16/17: 340

Thank you for your request for information received at Northampton General Hospital NHS Trust (NGH) on 28/09/16.

I am pleased that we are now able to provide you with a response to your request as shown below.

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You requested:

Please provide the following information relating to how the organisation rosters its staff.
1.   Does the trust currently use rostering software?
2.   Please state the name(s) of all rostering provider(s) used, split by the following staffing groups. Where no third parties are used, please explain how these staff are rostered:
a.   Medical & Dental
b.   Nursing & Midwifery
c.   AHPs
d.   Other (please specify)
3.   Does the organisation store its rostering data on its own servers or in the Cloud? Again please provide this information for each of the following staffing groups:
a.   Medical & Dental
b.   Nursing & Midwifery
c.   AHPs
d.   Other (please specify)
4.   What other rota management systems are used by the organisation? Please state the names of any providers used and what they are used for.
5.   Please state the name(s) of all third party tech solutions used by the organisation to manage internal bank staff (Allocate, Liaison, Holt, Brookson etc.). Please split this by the following staffing groups:
a.   Medical & Dental
b.   Nursing & Midwifery
c.   AHPs
d.   Other (please specify)

Response from Northampton General Hospital NHS Trust (NGH):

1. Yes
2. Allocate for all staffing groups excluding Medical staff
   Zircadian – Doctor rota monitoring
3. All of our rostering data is held in the cloud.
4. ERostering is hosted in a third party data centre.

5. Allocate for all staffing groups excluding Medical staff

We hope that you will find the information provided both informative and helpful. We also hope that you will be satisfied with the manner in which we have dealt with your Freedom of Information request. If not, please do let me know or you may ask for an independent internal review under the Freedom of Information complaints procedure at Northampton General Hospital NHS Trust. Internal review requests should be submitted within two months from the date the date of this letter. Please see the attached leaflet.

If you remain dissatisfied after the internal review, you may make an approach to the Information Commissioner as outlined in the attached leaflet.

This completes the Trust response to your request, but please note:

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If you have any questions about this process please contact:

Information Governance Manager
Northampton General Hospital NHS Trust
Cliftonville, Northampton
NN1 5BD

Tel.(direct dial): 01604 523881

E-mail – foi@ngh.nhs.uk

If there is anything you need clarification on, please do not hesitate to contact me on the above address or if by e-mail to foi@ngh.nhs.uk quoting the reference NGFOI 16/17:340 in any future communications.

Yours sincerely

Kehinde Okesola

Information Governance Manager
Northampton General Hospital NHS Trust

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