

Information Governance Office
Room 45
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

Email: foi@slam.nhs.uk

17th October 2016

Dear Mr Taylor,

RE: Your Information Request

Thank you for your request for information, which we received on 28th September 2016. You requested the following information regarding utilisation of rostering software under the Freedom of Information Act (2000).

1. Does the trust currently use rostering software?

Yes. The Trust uses Allocate HealthRoster

2. Please state the name(s) of all rostering provider(s) used, split by the following staffing groups. Where no third parties are used, please explain how these staff are rostered:

- a. Medical and Dental
- b. Nursing & Midwifery
- c. AHPs
- d. Other

The Trust uses Allocate HealthRoster for rostering staff.

3. Does the organisation store its rostering data on its own servers or in the Cloud? Again please provide this information for each of the following staffing groups:

- a. Medical & Dental
- b. Nursing & Midwifery
- c. AHPs
- d. Other (please specify)

The Trust stores its rostering data on its own servers for all staffing groups.

4. What other rota management systems are used by the organisation? Please state the names of any providers used and what they are used for.

None

5. Please state the name(s) of all third party tech solutions used by the organisation to manage internal bank staff (Allocate, Liaison, Holt, Brookson etc.). Please split this by the following staffing groups:

- a. Medical & Dental
- b. Nursing & Midwifery
- c. AHPs
- d. Other (please specify)

N/A. All of the Trust's temporary staffing is outsourced to NHS Professionals Ltd, which is considered to be an agency and as such the Trust has no bank.

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If you have any queries about this letter or if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, please do not hesitate to contact the Information Governance Office via foi@slam.nhs.uk.

If you are not content with the outcome of your complaint, you may apply to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by South London and Maudsley NHS Foundation Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,



Ms Toyin Kazeem
Archives and Assurance Manager