

To: Mr J Martin
request-425891-7e84eb1f@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: IR 513

07 November 2017

Dear Mr Martin

Thank you for your email dated 11 October 2017 requesting a review of the Department for Work and Pensions (DWP) response dated 11 October 2017, reference FOI 3862.

In your email you asked to be provided with information answering the following questions:-

'You did not answer the enquiry and your response was unnecessarily late, abusive and vexatious. Go back and read it again.'

'Typical behaviour of dishonest "dole trolls" who deliberately interpret enquiries in a way to cover up crime committed against benefit claimants'

Please be assured that your request has been given our full consideration and that all aspects of your review were taken fully into account.

In response to your request, I can confirm that the handling of your original request and response has now been appropriately reviewed and that I was unconnected with the handling of your original request.

In your original request you asked:

"Your reply made very interesting reading. Since 2006, atos have indeed been using claimant data (who are legally defined as patients) for training purposes without consent, contrary to your statement which I am not disbelieving.

I do have a rude and dismissive letter from atos boasting that they will use patient data for training purposes after they admitted negligence (and after they caused serious, life changing injuries). atos are continuing to violate said data despite the Information Commissioner confirming what you have also stated that said data cannot be used in this way.

Whilst this is not the venue to discuss the matter in detail, will you kindly provide the direct contact details for the appropriate department within DWP to undertake a serious case review of this (and other matters).

Due to the continuing misuse of data by DWP and it's subcontractors, restricted access to data will be in order and with this in mind, please also provide the contact details to make sure that the correct people handle this, as the local benefit office are involved in the misuse of data."

In our response you were advised the following:

Under section 21 of the Act, we are not required to provide information which is already reasonably accessible to you, as it is already in the public domain. The information you requested is available on the Department's website

<https://www.gov.uk/government/organisations/departments-for-work-pensions/about/complaints-procedure> and the Centre for Health and Disability Assessment (CHDA) website
<https://www.chdauk.co.uk/>

To address your latest request, the response was issued within 20 working days and was therefore not late. I find that the response was polite and clearly provided you with the information you requested.

I am therefore satisfied that the original response dated 11 October 2017 was correct, in that the Department provided you with the information you requested. In reviewing your request I uphold the decision of the Freedom of Information Officer in part and have added information where appropriate. I am therefore satisfied that all the information that DWP are able to supply to you has been supplied.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745