

To: Mr J Martin
request-425891-7e84eb1f@whatdotheyknow.com

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: FOI 3862

11 October 2017

Dear Mr Martin,

Thank you for your Freedom of Information request which we received on 14 September 2017.

You asked:

"Your reply made very interesting reading. Since 2006, atos have indeed been using claimant data (who are legally defined as patients) for training purposes without consent, contrary to your statement which I am not disbelieving.

I do have a rude and dismissive letter from atos boasting that they will use patient data for training purposes after they admitted negligence (and after they caused serious, life changing injuries). atos are continuing to violate said data despite the Information Commissioner confirming what you have also stated that said data cannot be used in this way.

Whilst this is not the venue to discuss the matter in detail, will you kindly provide the direct contact details for the appropriate department within DWP to undertake a serious case review of this (and other matters).

Due to the continuing misuse of data by DWP and it's subcontractors, restricted access to data will be in order and with this in mind, please also provide the contact details to make sure that the correct people handle this, as the local benefit office are involved in the misuse of data."

Under section 21 of the Act, we are not required to provide information which is already reasonably accessible to you, as it is already in the public domain. The information you requested is available on the Department's website

<https://www.gov.uk/government/organisations/department-for-work-pensions/about/complaints-procedure> and the Centre for Health and Disability Assessment (CHDA) website
<https://www.chdauk.co.uk/>

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, London, SW1H 9NA. Any review request should be submitted within two months of the date of this letter. Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745