



Ymddiriedolaeth GIG
Gwasanaethau Ambiwylans Cymru
Welsh Ambulance Services
NHS Trust



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Your Contact: Mr K Cox
Our Ref: 4017

22 March 2017

Dear Mr Hughes

Request for information under the Freedom of Information Act 2000.

Thank you for your request which was received on 22 February 2017.

For ease of reference your request is set out below.

During certain times of the year when the inhouse PTS and volunteer ambulance car drivers are all occupied and to meet patient delivery times, I understand that the Trust occasionally has to rely on private hire vehicles and taxi firms to transport patients to and from medical appointments.

In order to provide a comparison and to better understand the data could the Trust please provide details of the number of private hire firms and/or taxis used and the number of journeys undertaken to meet demand month by month from January 2015 to January 2017.

- 1) How many private hire and taxi companies are used by the Trust between January 2015 and January 2017?
- 2) How many trips did each company make for the same period?
- 3) And at what cost

Q1 There were 11 taxi companies used between 2015 – January 2017 including Ambulance Car Service taxi in the North, 6 in Central and West and 3 in South East.

Q2 The table attached details the number of taxi journeys undertaken broken down by month and region for the period above. It is not possible to identify which journeys were undertaken by which company, however I can confirm the number of taxi companies used by region.

Q3 The table below shows the expenditure by calendar year for Non Emergency Patient Transport Taxis.



Cadeirydd/Chair: Mick Giannasi
Prif Weithredwr/Chief Executive: Tracy Myhill
Mae'r Ymddiriedolaeth yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg
The Trust welcomes correspondence in Welsh or English

NEPTS Taxi Expenditure	£
January 2015 – December 2015	568,052
January 2016 – December 2016	703,998
January 2017	41,809

If you would like any further information, or if you would like to discuss the response in order to gain a better understanding of the data being presented, please do not hesitate contact me by email FOI.amb@wales.nhs.uk or telephone 01633 626221.

Under the Freedom of Information Act, I am required to inform you that if you are not satisfied with this response, you have the right to appeal in writing to the Trust at the above address or by emailing me at the address above.

I would advise you that if you remain dissatisfied with the way in which your request has been handled, you have the right to complain to the Information Commissioner who can be contacted at the Information Commissioner's Office, 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone 02920 678400.

Yours sincerely


for Keith Cox
Board Secretary