

FOI 3042

please write to Stakeholder team
Financial Ombudsman Service
PO Box 73208
London
E14 1QQ

Mr S Singh
sent by email only: request-479132-0ce8c84f@whatdotheyknow.com

dx 141280 Isle of Dogs 3
website www.financial-ombudsman.org.uk

17 May 2018

Dear Mr Singh

your request for information

Thank you for your email of 19 April 2018 in which you asked for the following information:

"How many current FoS websites use Webrtc?"

response

We've carefully considered your request and having checked with our IT team, we're pleased to share that we currently don't use Web Real -Time Communication (Web RTC).

I hope that my response addresses your request; but, if you're not happy with our response, then please see the next steps below.

Yours sincerely



Olivia Arasakesary
Stakeholder team

email information.rights@financial-ombudsman.org.uk

if you're not satisfied with our response

If you're unhappy with our response, please contact us within two months of the date of this letter – explaining why – and asking us to carry out a review. You can contact us by email at information.rights@financial-ombudsman.org.uk or by writing to this address:

Stakeholder team
Financial Ombudsman Service
PO Box 73208
London
E14 1QQ

If you're still unhappy after we've carried out our review, you can contact the Information Commissioner's Office within three months. You can contact them at:

First Contact Team
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

phone: 0303 123 1113
email: casework@ico.org.uk
website: www.ico.org.uk/complaints