

Trust Headquarters

3 Priestley Wharf
Holt Street
Aston
Birmingham
B7 4BN
Tel: 0121 466 7293

Our Ref: FoI 070519

Email: request-574694-7a844d41@whatdotheyknow.com

Date: 18 June 2019

Dear Bob

Re: Freedom of Information Request

With reference to your request for information pursuant to the Freedom of Information Act dated 7 May 2019, I can advise that the Trust **does not hold** the information that you are seeking. I will set this out below:

Dear Birmingham Community Healthcare NHS Foundation Trust,

How many of each of the following staff types are currently working for the organisation on a temporary (agency) basis:

- CHC Assessors
- Mental Health Practitioners
- Qualified Social Workers
- Best Interests Assessors
- Approved Mental Health Practitioners

How much did your organisation spend on temporary (agency) workers in each of the following categories in the calendar year 2018:

- CHC Assessors
- Mental Health Practitioners
- Qualified Social Workers
- Best Interests Assessors
- Approved Mental Health Practitioners

The whole of this request is inapplicable to the Trust because the Trust does not currently have any of the indicated staff group working via an agency.

I can confirm that as the information has been provided, this request is now closed.

For future reference, the Trust's publication scheme and details of the services that we provide can be found on our website: www.bhamcommunity.nhs.uk.

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The Publication Scheme is a guide to the information routinely published by Birmingham Community Healthcare NHS Foundation Trust, and made available to the public.

Details of the scheme can be found on the Birmingham Community Healthcare NHS Foundation Trust website (address above). No charge is made for information that is downloadable from the Trust's website; in the event that hard copy information is requested, the Trust reserves the right to levy a charge in accordance with the applicable regulations.

Complaints

In the unlikely event that you have cause to complain about the service received in respect of your Freedom of Information request; the Trust operates a complaints procedure which gives the applicant the right to an internal review of the administration or outcome of any valid Freedom of Information request within 40 days of the date of this response. Such reviews will usually be undertaken within 20 days by the Chief Executive Officer, or an appropriate nominated officer. Where the Chief Executive has been closely involved in the original request, any review will be conducted by the Chairman of the Trust, or an appropriate Non Executive Director. The Trust will keep a record of all complaints, reviews and outcomes. Should you feel that you have cause to complain then please write to:

Chief Executive
Birmingham Community Healthcare NHS Foundation Trust
3 Priestley Wharf
Holt Street
Birmingham
B7 4BN
Telephone: 0121 466 7033

Should you be dissatisfied with the outcome of the internal review, you have the right to lodge a complaint with the Information Commissioner. A complaints form can be obtained from the Information Commissioner's website: www.ico.gov.uk or contact:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
Telephone: 01625 545745

Feedback

We would be interested to receive feedback as to how you feel your request has been dealt with to help us to understand where we are doing well and to make improvements where necessary; your comments (whether positive or negative) can be made either in writing to the address above or by email.

Yours sincerely
Freedom of Information Team