

Mr P Hiscott
Via email

Housing Department
Harlow Council
Civic Centre
The Water Gardens
Harlow
Essex CM20 1WG
www.harlow.gov.uk

Our Ref: JP
Date: 24 January 2020

Re: Request for Information - Reference Number RFI 168898749. Please quote this reference number if contacting the Council in relation to this matter.

Dear Mr Hiscott

Thank you for your request for information, which was received on the 19 January 2020. Your request has been considered under the Freedom of Information Act 2000.

Please find below the information you requested. Please note that where Harlow Council does not hold the information requested under the Freedom of Information Act 2000, it will, at its discretion, endeavor to answer your query outside the scope of the Act.

	Question	Response
1	Does your authority retain ownership and management of its social housing stock? If not, please could you provide contact details for the Housing Association(s), ALMO's etc., to whom your stock was transferred?	Yes
2.	How many socially rented properties do you currently own?	As at 06.01.20 - 9,132.
3	Does the Council currently use any form of internet enabled smart technology to assist in the maintenance of its properties e.g. smoke alarms linked to a portal so maintenance personnel can identify when the alarm has been disconnected/failed? If so, please could you provide details of the types of devices utilised? Would you b willing to discuss your experience in more detail?	No
4	If the Council is not currently utilising any such technology, has the issue ever been considered? If so, please could you provide details as to why it was not pursued?	The Council has never considered the use of smart technology in this way so therefore have no reasons for not pursuing it. However, it is something to consider for the future.

Please contact me again if you require any further assistance with your request and I will do my best to provide relevant help and advice.

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If you are dissatisfied with the response you have received and wish to request a review of our decision or make a complaint about how your request has been handled you should write to Contact Harlow at the above address or complete the on-line complaint form that can be found at www.harlow.gov.uk. Your request for an internal review should be submitted to us within 40 working days of receipt by you of this response. Any such request received after this time will only be considered at the discretion of Harlow Council.

If having exhausted the review process you are not content that your request or review has been dealt with correctly, you have a further right of appeal to the Information Commissioner for a decision by writing to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jenny Pearce', with a stylized flourish at the end.

Jenny Pearce
PA to Head of Housing
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Email: jenny.pearce@harlow.gov.uk