

Mr P Hiscott
Via email

Housing Department
Harlow Council
Civic Centre
The Water Gardens
Harlow
Essex CM20 1WG
www.harlow.gov.uk

Our Ref: JP
Date: 20 January 2020

Re: Request for Information - Reference Number RFI 168898749. Please quote this reference number if contacting the Council in relation to this matter.

Dear Mr Hiscott

Thank you for your request for information, which was received on the 19 January 2020.

You have requested the following information:

1. Does your authority retain ownership and management of its social housing stock?
If not, please could you provide contact details for the Housing Association(s), ALMO's etc., to whom your stock was transferred?
2. How many socially rented properties do you currently own?
3. Does the Council currently use any form of internet enabled smart technology to assist in the maintenance of its properties e.g. smoke alarms linked to a portal so maintenance personnel can identify when the alarm has been disconnected/failed?
If so, please could you provide details of the types of devices utilised? Would you be willing to discuss your experience in more detail?
4. If the Council is not currently utilising any such technology, has the issue ever been considered? If so, please could you provide details as to why it was not pursued?

Your request is being considered and you will receive the information requested within the statutory timescale of 20 working days as defined by the Freedom of Information Act 2000, subject to information not being exempt or containing a reference to a third party.

The Freedom of Information Act 2000 provides public access to information held by public authorities. The Act covers any recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland.¹

¹ Information Commissioner's Office, The Guide to Freedom of Information Version 4.9.5

Recorded information includes printed documents, drafts, computer files, letters, emails, notes, photographs, and sound or video recordings.¹

For your information, the Act defines a number of exemptions which may prevent the release of information you have requested. There will be an assessment and if any of the exemption categories apply then the information will not be released. You will be informed if this is the case, including your rights of appeal.

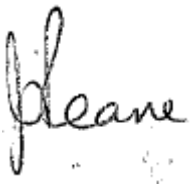
If the information you request contains reference to a third party then they may be consulted prior to a decision being taken on whether or not to release the information to you. You will be informed if this is the case.

There may be a fee payable for this information. This will be considered and you will be informed if this is the case. In the event the fee must be paid before the information is processed and released. The 20 working day time limit for responses is suspended until receipt of the payment.

The Act does not give people access to their own personal data (information about themselves) such as their health records or credit reference file. If a member of the public wants to see information that a public authority holds about them, they should make a subject access request under the Data Protection Act 1998.¹

If you have any queries concerning your request please ring Contact Harlow on (01279) 446655 or contact us at the above address.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jenny Pearce', with a stylized flourish at the end.

Jenny Pearce
PA to Head of Housing
Tele: 01279 446278 Fax: 01279 446744
Email: jenny.pearce@harlow.gov.uk