



Please ask for: Kelly Leeson
Reference: 19411925
Phone: +443000415985
Email:
kcc.information@email.icasework.com
Date: 1 March 2021

Dear Ms Green

Thank you for your request for information made under the Freedom of Information Act 2000/Environmental Information Regulations 2004 relating to KCC's SEND service. Please see the response provided below:

1 - How many temporary (agency) workers were working in the Council's SEND service on Monday 18th January 2021?

20

2 - What was the total spend by your organisation on temporary (agency) SEND workers in 2020.

£538.5k

3 - Which agencies do you currently use to supply SEND workers?

C2K, Baltimore, Enhance. Panoramic, Permanent Futures

4 - How has the overall spend on SEND workers changed in the last 3 years?

18/20 £80.8k

19/20 £289.4k

20/21 £538.5k

5 - The name and email (if available) of the manager responsible of the SEND service.

Louise Hickman, Head of Service for Children, Young People and Education,
Louise.Hickman@kent.gov.uk

If you are unhappy with this response, and believe KCC has not complied with legislation, you have 40 working days from the date of this response to ask for a review. You can do this by following our complaints process; details can be found at this link <https://www.kent.gov.uk/about-the-council/complaints-and-compliments#tab-10> on our website. Please quote reference 19411925.

If you remain dissatisfied following an internal review, you can appeal to the Information Commissioner, who oversees compliance with the Freedom of Information Act 2000. Details of what you need to do, should you wish to pursue this course of action, are available from the Information Commissioner's website <http://ico.org.uk/concerns>

Yours sincerely

Kelly Leeson
Information Access Officer