

Our ref: BG/JS/DB GL037_Q2_18-19

16 August 2018

Mr Richard Parr
request-491921-c4376d8b@whatdotheyknow.com

Emirates Arena &
Sir Chris Hoy Velodrome
1000 London Road
Glasgow
G40 3HG

Tel: 0141 287 4350

info@glasgowlife.org.uk
www.glasgowlife.org.uk
www.emiratesarena.co.uk

Dear Mr Parr

REQUEST FOR REVIEW UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002 ("THE ACT")

Thank you for your email of 23 July 2018 requesting a review of the response by Glasgow Life to your request for information under the Act.

YOUR REQUEST

Please tell me the number of people who had a free swim in Glasgow swimming pools in the year up to May 2003

THE DECISION

Glasgow Life replied to you on 23 July 2018 and provided you with a response to your request for information. The response is reproduced in part below:

Please accept my sincere apologies in the delay in responding to your request however this was not received until highlighted in your second communication.

On inspecting our records, however, it would appear that Glasgow Life no longer holds the information which you have requested. Neither does anyone else hold it on our behalf. Accordingly we are unable to comply with your request and therefore refuse your request in terms of section 17(1) of the Act

YOUR/...



220 High Street, Glasgow, Scotland, G4 0QW • tel: 0141 287 4350 • fax: 0141 287 5199 • info@glasgowlife.org.uk • www.glasgowlife.org.uk

Directors: Sir Angus Grossart, Dr Bridget McConnell CBE (Chief Executive), Councillor David McDonald (Chair), Dilawer Singh MBE, Iain MacRitchie, John McCormick, Lee McConnell, Dr Lesley Sawers OBE, Professor Anton Muscatelli, Councillor Elaine Ballantyne, Councillor Christina Cannon, Councillor Maureen Burke, Bailie Norman MacLeod, Benny Higgins.

Glasgow Life is the operating name of Culture and Sport Glasgow. Culture and Sport Glasgow is a limited company which is registered in Scotland with registration number SC313851 and has its Registered Office at 220 High Street, Glasgow G4 0QW. Culture and Sport Glasgow is a company limited by guarantee and is registered as a charity (No SC037844) with the Office of the Scottish Charity Regulator.

YOUR REQUEST FOR REVIEW

On 23 July 2018 you emailed Glasgow Life requesting a formal review of the decision. Your review request was as follows:

I am writing to request an internal review of Culture and Sport Glasgow's handling of my FOI request 'The number of people who had a free swim in Glasgow swimming pools in the year up to May 2003.'

[With all due respect to you, you have not answered my question. I asked for the number of people who had a free swim in the year up to May 2003. Your reply referred to the period Jan 2003 to May 2003 which is just 4 months full history of my FOI request and all correspondence is available on the Internet at this address:

https://www.whatdotheyknow.com/request/the_number_of_people_who_had_a_f

THE REVIEW DECISION

I have carried out a full and impartial review of the initial response provided to you. I can confirm that I uphold the initial response provided to you.

Please accept our apologies for the handling of your FOI request originally sent on 19 June 2018 and subsequently resent on 19 July 2018 when you did not receive a response. It would appear that your original enquiry was forwarded to the incorrect email address for FOI enquires, hence the failure to respond within the agreed timescale.

Please also accept our apologies for any confusion over the definition of "the year up to...". Irrespective of whether you are seeking information about the number of individuals who took up the offer of a free swim in the calendar year up to May 2003 or the financial year leading up to May 2003, Glasgow Life no longer holds this information. We do hold figures showing the total number of free swims which we have provided in previous correspondence.

RIGHT OF APPEAL

I hope you are satisfied with this response. However, if you are not you have the right to make an application within six months of receipt of this letter for a decision by the Scottish Information Commissioner. The Scottish Information Commissioner can be contacted as follows:

Address: Kinburn Castle, Doubledykes Road, St Andrews, KY16 9DS.

Email: enquiries@itspublicknowledge.info

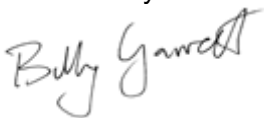
Telephone: 01334 464610

You can also use the Scottish Information Commissioner's online appeal service to make an application for a decision:

www.itspublicknowledge.info/appeal

Thereafter a decision by Scottish Information Commissioner may be appealed on a point of law to the Court of Session.

Yours sincerely



Billy Garrett

Director of Sport and Events

If phoning or visiting please ask for Jonathan Shaw

Direct phone 0141 287 6416

jonathon.shaw@glasgowlife.org.uk