

Our ref: JS/DB GL039_Q4 17-18

Your ref:

5 April 2018

Mr Ally Tibbitt

request-458590-0411fd07@whatdotheyknow.com

Emirates Arena &
Sir Chris Hoy Velodrome
1000 London Road
Glasgow
G40 3HG

Tel: 0141 287 4350

info@glasgowlife.org.uk
www.glasgowlife.org.uk
www.emiratesarena.co.uk

Dear Mr Tibbitt

Request under the Freedom of Information (Scotland) Act 2002

I refer to your request dated 20 January 2018 requesting that the following information be provided to you:

I am writing to make a request under the Freedom of Information Act for information relating to the public funding of Golf facilities. Specifically, I would like the following information:

- 1. How many people used the golfing facilities provided by your organisation in total during the last 12 month period for which figures are available? Please break this figure down by venue.*
- 2. What was the total cost to your organisation of providing golf facilities, during the last 12 month period for which figures are available? Please break this figure down by venue.*
- 3. What was the total public funding provided for golf facilities through your organisation during the last 12 month period for which figures are available? Please break this down by venue.*
- 4. What was the total revenue generated by golf facilities managed through your organisation during the last 12 month period for which figures are available? Please break this down by venue.*
- 5. What the the average public subsidy per golfer during the last 12 month period for which figures are available? Please break this figure down by venue.*

Firstly, may I take this opportunity to apologise for the delay in responding to your original enquiry. I can advise you that this not the standard of service that we strive to achieve and on this occasion we have fallen short of these standards. Please accept my sincere apologies for this delay.

I can confirm that Glasgow Life holds some of the information that you are requesting. Glasgow Life is treating your request as a request under the Freedom of Information (Scotland) Act 2002.

However, on inspecting our records and the information which we hold, it would appear that some of the information requested is covered by an exemption or exemptions contained within the Act. We are required to explain why we believe this to be the case.

The information relating to the financial operating figures of the golf courses which you have requested is, in our opinion, exempt from a request under Section 1 of the Freedom of Information (Scotland) Act 2002 because of the exemption contained in Section 33(1) (b) of the Act. In other words, in our opinion disclosure of the information would, or would be likely to, substantially prejudice the commercial interests of our business.

While/...



220 High Street, Glasgow, Scotland, G4 0QW • tel: 0141 287 4350 • fax: 0141 287 5199 • info@glasgowlife.org.uk • www.glasgowlife.org.uk

Directors: Sir Angus Grossart, Dr Bridget McConnell CBE (Chief Executive), Councillor David McDonald (Chair), Dilawer Singh MBE, Amanda McMillan, John McCormick, Lee McConnell, Dr Lesley Sawers, Professor Anton Muscatelli, Councillor Elaine Ballantyne, Councillor Christina Cannon, Councillor Maureen Burke, Bailie Norman MacLeod, Benny Higgins.

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While we believe the exemption contained in Section 33 (1) (b) applies in this case, we would still be obliged to release the information in response to your request unless the public interest in maintaining the exemption outweighs the public interest in disclosing the information. Glasgow Life acknowledges the significant public interest in openness and transparency and therefore recognises that any request under Section 1 of the Act is potentially in the public interest. However, we also believe there is a significant public interest in authorities such as Glasgow Life being able to conduct their business activities without providing commercially sensitive information which would benefit other golf industry operators. In the circumstances we feel that the specific public interest in safeguarding the legitimate commercial interests of Glasgow Life outweighs the general public interest in openness and transparency and we are not aware of any specific public interest in the particular subject matter of your request. We are therefore unable to comply with your request to release the statistical information relating to the operation of the Glasgow Life golf courses.

The information which you requested and which is not covered by any exemptions as described above is enclosed herewith.

1. How many people used the golfing facilities provided by your organisation in total during the last 12 month period for which figures are available? Please break this figure down by venue.

Course	Total Usages
Knightswood Golf Course	8,819
Linn Park Golf Course	7,451
Lethamhill Golf Course	6,252
Littlehill Golf Course	5,609
Alexandra Golf Course	2,336
Ruchill Golf Course	1,079
Total	31,546

Glasgow Life accordingly feels that it has complied in full with your request. However, if you feel that this is not the case please contact me at the number below.

Please note that the information provided in response to your request is, unless otherwise indicated, copyright © Glasgow Life 2018. It is supplied to you in terms of the Freedom of Information (Scotland) Act 2002. Any further use by you of this information must comply with the terms of the Copyright, Designs and Patents Act 1988 as amended and/or the Copyright and Rights in Databases Regulations 1997. In particular, any commercial use or re-use of the information provided requires the prior written consent of the Company.

Requests for such consent should be addressed to:

Director of Finance and Governance
Glasgow Life,
220 High Street,
GLASGOW,
G4 0QW
Tel:- 0141 287 4350
Email: foi@glasgowlife.org.uk

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Right/...

Ally Tibbitt, 5 April 2018

Right of Review

If you are dissatisfied with the way Glasgow Life has dealt with your request you are entitled to require the Company to review its decision. Please note that for a review to take place you must:

- Lodge a written request for a review within 40 working days of the date of this letter
- Include a correspondence address and a description of the original request and the reason why you are dissatisfied
- Address your request to the Director of Sport and Events:

Billy Garrett
Director of Sport and Events
Glasgow Life
220 High Street
GLASGOW
G4 0QW
Tel:- 0141 287 4350
Email: foi@glasgowlife.org.uk

You will receive notice of the results of the review within 20 working days of receipt of your request. The notice will state the decision reached by the reviewing officer as well as details of how to appeal to the Scottish Information Commissioner if you are still dissatisfied with the Company's response. You must request an internal review by the Company before a complaint can be directed to the Scottish Information Commissioner.

If you wish to submit a complaint to Glasgow Life in relation to the manner in which it has handled your request for information then you can do by requesting that the Company review its decision. Details of how to request a review are set out in the above paragraph "Right of Review".

If you have any further queries regarding this process, please do not hesitate to contact me and once again I apologise for the delay in this response.

Yours sincerely



Jonathan Shaw
Sport Operations Manager

If phoning or visiting please ask for Jonathan Shaw
Direct phone 0141 287 6416
jonathon.shaw@glasgowlife.org.uk