

Our ref: 12615102
5 February 2020

M Arciniegas
???

Account reference:request-638230-be310fcb@whatdotheyknow.com

Freedom of Information Act 2000

Dear M Arciniegas

I can confirm that the information requested is held by Birmingham City Council. I have detailed below the information that is being released to you.

Request

Under the Freedom of Information Act, please provide me with the following information:

Does your organisation use a weather forecasting/monitoring service called Hazard Manager provided by the Met Office?

If so, please confirm whether this is a paid for service or provided free of charge.

This query is probably best directed to someone in an Emergency/Contingency Planning role within your organisation.

I understand that under the Act I am entitled to a response within 20 working days of your receipt of this request.

Please acknowledge receipt of this request, and I look forward to receiving the information in the near future.

Response

I can confirm Birmingham City Council have access as do all statutory responders as per the Met Office terms.

Please quote the reference number 12615102 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to

Business and Customer Support

Inclusive Growth Directorate
PO BOX 28
1 Lancaster Circus
Birmingham
B1 1TU

ask for an internal review. Internal review requests should be submitted within 40 working days from the date this authority issued its initial response to your original letter and should be addressed to:

Corporate Information Governance Team
PO Box 16366
Birmingham
B2 2YY
Email: infogovernance@birmingham.gov.uk

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 01625 545 700
Website: www.ico.gov.uk

I will now close your request as of this date.

Yours sincerely

Jenny Bent
Business Support Coordinator

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