

From: [Dell Alan \(ST\)](#)
To: ["John.Salisbury-Jones"](#) [REDACTED]
Subject: FW: Prisoner Transport
Date: 23 November 2012 14:31:00

From: Dell Alan (ST)
Sent: 23 November 2012 14:31
To: Geldard Mark (ST)
Cc: +NDM; +NDM
Subject: Prisoner Transport

All

We had a good meeting at NSY today the result was that I have agreed the following

I have agreed to write a process where should MPS require a bus to transport Prisoners they will contact the CentreComm NDM through Metrocom

If the MPS require a bus or buses for a planned event the NDM will pass the request to the Network Operations Team to procure the vehicles from one of London Buses approved Operators the MPS will supply CentreComm with billing details which will be passed on to the Bus Operator.

The same process should be followed if the MPS require a bus on the day for an unplanned event , however if the call comes outside core hours we would ask that the NDM arranges the bus in the same way as they currently arrange Emergency Rail Replacement Services

The Police have agreed to cease the practice of commandeering service buses in future, all requests for buses will be routed via Metrocom to the CentreComm NDM in the first instance

Regards

Alan

Alan Dell MBE (Hon) FI(A) | Network Liaison Manager

CentreComm | London Buses | Transport for London

2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ

[REDACTED]
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From: [Dell Alan \(ST\)](#)
To: ["John.Salisbury-Jones"](#) [REDACTED]
Subject: Prisoner Transport
Date: 26 November 2012 14:02:00
Attachments: [MPS Buses.doc](#)

John

Opening gambit?

Regards

Alan

Alan Dell MBE (Hon) FI(A) | Network Liaison Manager

CentreComm | London Buses | Transport for London

2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ

[REDACTED]

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From: [Dell Alan \(ST\)](#)
To: ["John.Salisbury-Jones"](#) [REDACTED]
Subject: Re: Prisoner Transport
Date: 28 November 2012 12:40:10

Ok let's talk tomorrow

From: John.Salisbury-Jones [REDACTED] [mailto:John.Salisbury-Jones [REDACTED]]
Sent: Wednesday, November 28, 2012 12:16 PM
To: Dell Alan (ST)
Subject: RE: Prisoner Transport

PM both days.

JSJ

From: Dell Alan (ST) [mailto:Alan.Del [REDACTED]]
Sent: 28 November 2012 09:40
To: Salisbury-Jones John - STC
Subject: RE: Prisoner Transport

John

How's this are you in today or tomorrow?

Regards

Alan

From: John.Salisbury-Jones [REDACTED] [mailto:John.Salisbury-Jones [REDACTED]]
Sent: 28 November 2012 09:24
To: Dell Alan (ST)
Subject: RE: Prisoner Transport

Hi Alan

Contact procedure for MPS for spontaneous should be documented.

JSJ

From: Dell Alan (ST) [mailto:Alan.Del [REDACTED]]
Sent: 26 November 2012 14:03
To: Salisbury-Jones John - STC
Subject: Prisoner Transport

John

Opening gambit?

Regards

Alan

Alan Dell MBE (Hon) FI(A) | Network Liaison Manager
CentreComm | London Buses | Transport for London
2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ

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From: [Dell Alan \(ST\)](#)
To: ["John.Salisbury-Jones"](#) [REDACTED]
Subject: RE: Prisoner Transport
Date: 28 November 2012 09:40:00
Attachments: [MPS Buses \(2\).doc](#)

John

How's this are you in today or tomorrow?

Regards

Alan

From: John.Salisbury-Jones [REDACTED] [mailto:John.Salisbury-Jones [REDACTED]]
Sent: 28 November 2012 09:24
To: Dell Alan (ST)
Subject: RE: Prisoner Transport

Hi Alan

Contact procedure for MPS for spontaneous should be documented.

JSJ

From: Dell Alan (ST) [mailto:Alan.Dell [REDACTED]]
Sent: 26 November 2012 14:03
To: Salisbury-Jones John - STC
Subject: Prisoner Transport

John

Opening gambit?

Regards

Alan

Alan Dell MBE (Hon) FI IAI | Network Liaison Manager
CentreComm | London Buses | Transport for London
2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ
[REDACTED]

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From: [Dell Alan \(ST\)](#)
To: ["John.Salisbury-Jones"](#) [REDACTED]
Subject: Prisoner Transport
Date: 10 December 2012 11:55:00
Attachments: [MPS Buses \(2\).doc](#)

John

I have been asked to make a late adjustment to my note hope this suits all

Regards

Alan

Alan Dell MBE (Hon) FI(IA) | Network Liaison Manager

CentreComm | London Buses | Transport for London

2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ

[REDACTED]

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From: [John.Salisbury-Jones](#) [REDACTED]
To: [Dell Alan \(ST\)](#)
Subject: RE: Prisoner Transport
Date: 10 December 2012 12:23:25

Can't see any changes?

JSJ

From: Dell Alan (ST) [mailto:Alan.Dell@tfl.gov.uk] [REDACTED]
Sent: 10 December 2012 11:56
To: Salisbury-Jones John - STC
Subject: Prisoner Transport

John

I have been asked to make a late adjustment to my note hope this suits all

Regards

Alan

Alan Dell MBE (Hon) FI(A) | Network Liaison Manager
CentreComm | London Buses | Transport for London
2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ

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From: [Dell Alan \(ST\)](#)
To: ["John.Salisbury-Jones"](#) [REDACTED]
Subject: Prisoner Transport
Date: 29 November 2012 10:08:00
Attachments: [MPS Buses \(2\).doc](#)

John

The attached document has Ken Davidson's approval

Regards

Alan

Alan Dell MBE (Hon) FI(IAI) | Network Liaison Manager

CentreComm | London Buses | Transport for London

2nd Floor (2R1), Palestra, 197 Blackfriars Road, London SE1 8NJ

[REDACTED]

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26th November 2012

The use of Buses by the Metropolitan Police for Prisoner Transport

This document outlines the process that Police Officers should follow when requesting buses proactively prior to planned events that may lead to civil disturbance it also covers requests for buses to be used as prisoner transport following mass arrests in unplanned circumstances.

Should Police Officers decide **prior to a planned event** that it would be prudent to hire a Double Decker Bus to be used as Prisoner Transport on the day, the process is as follows:

MPS / CO11 contact CentreComm Network Duty Manager (██████████ option 3) giving details of the event, Date, Time and RVP for deployment of the bus and the billing details / order number for the cost of the vehicle.

The CentreComm Network Duty Manager will then arrange the vehicle and send the MPS / CO11 officer requesting the vehicle a confirmation e mail as soon as the vehicle is booked.

In a situation that is **Spontaneous** and a bus is required the same process should be followed a telephone call to the CentreComm Network Duty Manager giving details of the incident and the RVP for the bus

We then need an order number/ reference for the cost of the vehicle this should be passed at the time of making the request for assistance.

Costing: on average we pay between █████ and █████ for buses with the higher figure being for an 18 hour hire

On no account should Police take buses out of service to carry prisoners:

Alan Dell
Network Liaison Manager



26th November 2012

The use of Buses by the Metropolitan Police for Prisoner Transport

This document outlines the process that Police Officers should follow when requesting buses proactively prior to planned events that may lead to civil disturbance it also covers requests for buses to be used as prisoner transport following mass arrests in unplanned circumstances.

Should Police Officers decide **prior to a planned event** that it would be prudent to hire a Double Decker Bus to be used as Prisoner Transport on the day, the process is as follows:

MPS / CO11 contact London Buses by Routing a CAD to "TC" or phoning the Traffic Controller on [REDACTED] giving details of the event, Date, Time and RVP for deployment of the bus and the billing details / order number for the cost of the vehicle. This information will be passed direct to CentreComm.

The CentreComm Network Duty Manager will then arrange the vehicle and confirm the booking with the Traffic Controller who will update the officer making the request.

In a situation that is **Spontaneous** and a bus is required the same process should be followed a CAD to "TC" or phoning the Traffic Controller giving details of the incident and the RVP for the bus

We then need an order number/ reference for the cost of the vehicle this should be passed at the time of making the request for assistance.

Communications: It is essential that the Police provide contact details of the Officers responsible for the bus to ensure all concerned can track the vehicle.

Costing: on average we pay between [REDACTED] and [REDACTED] for buses with the higher figure being for an 18 hour hire this will apply to both Planned and Spontaneous hires.

On no account should Police take buses out of service to carry prisoners:

Alan Dell
Network Liaison Manager



26th November 2012

The use of Buses by the Metropolitan Police for Prisoner Transport

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The CentreComm Network Duty Manager will then arrange the vehicle and send the MPS / CO11 officer requesting the vehicle a confirmation e mail as soon as the vehicle is booked.

In a situation that is unplanned and a bus is required the same process should be followed a telephone call to the CentreComm Network Duty Manager giving details of the incident and the RVP for the bus

We then need an order number/ reference for the cost of the vehicle this should be passed at the time of making the request for assistance.

On no account should Police take buses out of service to carry prisoners:

Alan Dell
Network Liaison Manager

From: [Adrian.Hanstock](#) [mailto:[Adrian.Hanstock](#)]

Sent: 17 September 2012 19:03

To: Hayward Siwan; Burton Steve (ST)

Cc: [Sultan.Taylor](#)

Subject: RE: EDL Buses Update

Siwan,

Thanks as ever for your helpful interpretation and position and we will of course work with CO to provide the reassurances and evaluation of the EDL event you require.

Sultan has agreed to take this forward and is seeking to arrange a round table discussion to help develop a clear protocol and understating that should help manage any future similar public order situations.

It might be useful to have this agreement ratified at STAC in due course to ensure (as far as is operationally possible) we maintain the agreed position for all the risks and reasons you describe.

Thanks for your support.

Adrian

Adrian Hanstock

Commander

Safer Transport Command

Address: Palestra, 197 Blackfriars Road, London, SE1 8AA

Telephone: [REDACTED]

Mobile: [REDACTED]

From: Hayward Siwan [mailto:[Siwan.Hayward](#)]

Sent: 17 September 2012 13:55

To: Hanstock Adrian - STC; Burton Steve (ST)

Cc: Taylor Sultan - STC

Subject: RE: EDL Buses Update

Adrian,

I appreciate you sending this through, and apologies for the delay in responding.

TfL colleagues acknowledge that the updates on the night were helpful, and the subsequent apologies and reassurances from Bob Broadhurst.

However we still need convincing that this situation will not arise again. The costs to TfL of the buses commandeered from Tottenham Garage, without TfL's consent and outside the agreed process is around £1500. If TfL were to charge for all 8 buses the costs to you would be in the order

of £6000. Our position though is **not** to charge you, as we do not want the commandeering of buses, paid for after the event, to become a routine option for the MPS in their management of public order.

I would be interested to know:

- What were the MPS plans for prisoner transport for the EDL procession?
- Given that at the EDL demonstration last year and EDL had to be transported away from the counter demonstration to a place of safety, what contingency plans did the MPS have in place for this?

I would also welcome further details of how the MPS are learning from the EDL experience, and putting adequate plans in place for prisoner transport in future.

Many thanks Siwan

From: [Adrian.Hanstock](#) [mailto:[Adrian.Hanstock](#)]

Sent: 03 September 2012 15:51

To: Hayward Siwan; Burton Steve (ST)

Cc: [Sultan.Taylor](#)

Subject: EDL Buses Update

Siwan,

Please see below the timeline / discussion points from Sultan.

I am sorry that this situation arose and can assure you that both Sultan and me counselled against any such commandeering of services buses - particularly as we have all been proactive in making such facilities available at short notice.

I will ensure that in the post-Olympic debrief this is raised and that prisoner transport and handling is factored into any planned operations (as indeed it should have been for this event).

Happy to take any further action you wish to help minimise stakeholder impact.

See you soon.

Adrian

Adrian Hanstock

Commander

Safer Transport Command

Address: Palestra, 197 Blackfriars Road, London, SE1 8AA

Telephone:

Mobile:

From: Taylor Sultan - STC

Sent: 02 September 2012 20:58

To: Hanstock Adrian - STC

Subject: EDL Buses Update

Adrian,

A brief update;

- First request 5.10pm was for 4 buses via ourselves which we facilitated
- Second request for 2 more buses 7.25pm
- TfL agreed and we facilitated this request
- Third request a further 2 buses at 7.55pm due to first 4 being single decker, this request was declined by TfL as they had used their full contingency
- Just after this, we became aware that Supt Allmey had commandeered 2 double decker buses from Tottenham Hale bus garage (not done via TfL)
- At this stage I intervened and made sure Pixie buses were deployed as the Supt was requesting further buses
- There was approx 350 detained and all arrested for Breach of the peace. They were taken on the buses to several locations around the MPS and de-arrested and released after PNC checks. All prisoners were away from Blackhorse road by 9.45pm
- Around 8pm received a call from Siwan stating that she had received a complaint from buses regarding the use of the Tottenham Hale buses and not being provided with information re the buses locations.

An explanation was given regarding the Tottenham Buses and information regarding the locations, drivers and release details. This satisfied Siwan. The night duty buses manager was fully apprised with regular updates (Duncan)

- I ensured that our concern regarding the commandeering of buses was raised at the subsequent debrief through the chief of staff to Gold and Silver
- As a result Commander Broadhurst contacted Ken Davidson to offer an explanation and assurance that where possible we will stick to the protocol in future but that due to exceptional circumstances we had to act in this way on this occasion. Ken was happy with this. (it should be noted that BTP had advised Silver not to disperse the EDL through the underground system as tension was high and they believed they would cause severe disruption)
- I have had a further conversation with Commander Broadhurst who stated he would be preemptive and speak to Leon Daniels/Peter Hendy to allay any fears they may have.
- I have spoken to Peter Terry and Supt Allmey to ensure that commandeering of buses was against our agreed protocol. Both assured me that they and Public order branch are fully aware of the process and would adhere to it in the future.

In conclusion I believe that TfL are satisfied with the explanation and our actions should prevent any further concerns. (however Siwan will give us feedback post Monday)

You may wish to forward this on to Siwan as a brief update

Many Thanks

Sultan

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Twitter: @metpoliceuk

From: robert.L.Meager [redacted] [<mailto:robert.L.Meager>] [redacted]

Sent: 07 November 2012 09:01

To: [Sultan.Taylor](#) [redacted] Hayward Siwan

Subject: RE: Meeting on MPS prisoner transport

Sir/Siwan

This meeting has been cancelled by Mr Johnson - He is at Crown Court

will arrange a new date

Many Thanks

Bob

From: Taylor Sultan - STC

Sent: 05 November 2012 19:44

To: 'Siwan.Hayward' [redacted] Meager Bob L - STC

Subject: Re: Meeting on MPS prisoner transport

Siwan

It is on the 7th 230 at NSY I think Bob has had difficulty setting the date very sorry that the invite has been missed I can assure you that Tfl should have been invited is there anyone else you can send
Sultan

From: Hayward Siwan <[Siwan.Hayward](#)> [redacted]

To: Taylor Sultan - STC; Meager Bob L - STC

Sent: Mon Nov 05 18:26:57 2012

Subject: Re: Meeting on MPS prisoner transport

I'm afraid we haven't been invited - when, and where is the meeting?

Thanks Siwan

Siwan Hayward

Deputy Director | Community Safety, Enforcement and Policing | Transport for London| [redacted]
[redacted]

Sent from Blackberry

From: [Sultan.Taylor](#) [redacted] [<mailto:Sultan.Taylor>] [redacted]

Sent: Monday, November 05, 2012 05:11 PM

To: Hayward Siwan

Subject: Re: Meeting on MPS prisoner transport

Yes

I had asked specifically for you or a rep to bottom out the bus issue with Mick Johnson and also to positively influence to consolidate post olympics our transport planner role and how we work with SCO 11

Can you make it

Sultan

----- Original Message -----

From: Hayward Siwan <[Siwan.Hayward](#)> [redacted]

To: Taylor Sultan - STC; Meager Bob L - STC

Cc: Daly Graham (ST) <Graham.Daly@tfl.gov.uk> Asamani Foster <Foster.Asamani@tfl.gov.uk>

Sent: Mon Nov 05 13:10:27 2012

Subject: Meeting on MPS prisoner transport

Hi Sultan

We've heard there is a meeting on Wed about MPS prisoner transport? Is TfL invited?

Thanks

Siwan

Siwan Hayward

Deputy Director | Community Safety, Enforcement and Policing | Transport for London

Sent from Blackberry

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