

Award of qualifying benefit

3. You must visit the exceptional conditions screen to consider the award of SDP when the following are recorded on Income Support computer System (ISCS) in dialogue IS090: 'New and Repeat' claims/IS091: 'Change of Circumstances'/IS095: 'Conversion'/'Evidence':

- Disability living Allowance (DLA) care component at the middle or higher rate
- Personal Independence Payment (PIP) daily living component
- Attendance Allowance (AA)

4. If you do not visit the exceptional conditions screen the following error message displays in dialogue IS200: 'Award and Decision', 'E6772 error: potential entitlement to SDP exists, check details'.