

SEARCH RESULTS (ESA & PIP UPDATES 2016) – NUMERICALLY LISTED

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09 MSRS User Guide Create Client Account
09 MSRS User Guide Exceptional Circumstances, Non compliance, and Reporting Changes
09 Communication Record Introduction
09 MSRS User Guide Incorrect referrals, rejections and withdrawals UC required

09 MSRS User Guide How to navigate and use MSRS
09 MSRS User Guide Appendices
09 MSRS User Guide To View Created Cases and All Referrals
09 MSRS User Guide JSAPS MSRS Interface – automatic assessment referrals
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Housing Benefit Run-On**

SEARCH RESULTS (ESA & PIP UPDATES 2016) – ALPHABETICALLY LISTED

Changes to personal details Death of a dependant

Changes to personal details Death of a partner

Changes to personal details Change of name

**Changes to personal details Recording Death of a Claimant and Paying
Arrears**

ESA Forms ESA Alternative Format process overview

ESA Forms Forms in Use Index

JA091 - JA097 Dialogue JA091: Maintain Claim Details – JSA Only

JA091 - JA097 Dialogue JA094: Claim Administration - JSA Only

JA710 - JA820 Dialogue JA761: Claim Details Enquiry

**JSA-ESA Labour Market Dispute Resolution Team Mandatory
Reconsideration Action**

Legasuite ESA Legasuite Update

Payments over the August Bank Holiday Period 2016

Payments over the Easter Bank Holiday Period 2016

Payments over the August Bank Holiday Period 2015

Personal Independence Payment User Guide Update

Updates to PIP Instructions

WCA Outcomes Assessing WCA Outcomes

WCA Outcomes Receiving WCA Outcomes

WCA Outcomes Did Not Attend a WCA

**WCA Outcomes Missing or lost Supporting Case File between Health
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