



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2022/00769

Mr John O'Sullivan

request-918885-42da1450@whatdotheyknow.com

28 November 2022

Dear Mr O'Sullivan,

Freedom of Information Request – FOI2022/00769

We are writing in response to your email received by Post Office Limited ("**Post Office**") on 17 November, which has been dealt with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

We can confirm that Post Office does hold the information you have requested in your email, details of which are shown below in bold:

**"In the past 12 months how, many SPM have asked to sell "their Post Office" to another person or Company?
How many such requests have been approved and how many been rejected?"**

Being asked to sell "their Post Office" is not a term recognised at Post Office. However, we have interpreted your request to mean the number of Notice to Leave notifications that the Post Office onboarding team has received since October 2021, which totals 788. There have been 120 Notice to Leave requests that have been completed and the person (or people) who operated that branch no longer operate that branch.

Post Office does not reject a Notice to Leave. If a Postmaster decides to submit a Notice to Leave that is entirely their choice. As a business we would, as a matter of course, seek to find ways to work with a Postmaster to keep their branch. However, it is entirely their decision if they chose to go through with their Notice to Leave.

If you have any queries about this response, please contact us. Do remember to quote the reference number above in any future communications.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

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information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy.