

Our Ref: FOI 20_066

05 June 2020

Adam Hodgson
request-655189-2f2e310c@whatdotheyknow.com

Dear Adam

Re: Freedom of Information Act 2000 (FOIA)

Thank you for your Freedom of Information request received on 15th March 2020.

I apologise for the delay in providing this response to you. Our institution was severely disrupted by the COVID-19 Public Health Emergency and for a time had to concentrate the time of key staff on ensuring we could provide education and wellbeing services to our students. I do hope you understand the circumstances and that you have not been too inconvenienced.

Your Request	LJMU Response
<p>1. The subsidies provided by the university, to external bus companies operating university bus routes, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:</p> <ul style="list-style-type: none"> o Student travel o University staff travel o Any other subsidy provided <p>If the breakdown is not possible, a single subsidy figure for each academic year would be acceptable.</p> <p>2. The expenditure on, and income from, any university provided bus services, including shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:</p> <ul style="list-style-type: none"> o Student travel o University staff travel o Bus staff salary o Equipment costs, covering vehicles and facilities o Any other operating costs <p>If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.</p> <p>3. The number of complaints received by the university regarding university bus services, for</p>	<p>LJMU does not hold any data within the scope of your request. LJMU has not provided, or subsidised any bus or minibus services within the past 5 years.</p>

the last 5 complete academic years (2014/15 to 2018/19).	
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If the data is collected in financial years, rather than academic years, please do provide the information in this format, for the last 5 financial years (including 2018-19 if possible), making it clear which format has been used.	
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The University considers it has fully complied with your request, but if you wish to seek an internal review, you should do so in writing, within 40 days of receipt of this letter, to Professor Peter Byers, Pro Vice Chancellor (Education), Vice-Chancellor's Office, Egerton Court, 2 Rodney Street, Liverpool, L1 2UA

Emailed requests can be sent to: FOI@ljmu.ac.uk where they will be logged and passed to Professor Byers for consideration.

Once having appealed, if you are still not satisfied with our response, you have the right to apply to the Information Commissioner for a decision whether, in any specified respect, your request for information has not been dealt with in accordance with the requirements of Part I of the Freedom of Information Act 2000. The Information Commissioner's address is: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Details on how to complain can be found on the Information Commissioner's website: www.ico.org.uk

If you require any further assistance please do not hesitate to contact me.

Yours sincerely

Simon Horsfield
Information Officer (Governance and Compliance)