

Dear Adam,

RE: INFORMATION REQUEST DATED 16TH March 2020

REF: FOI-01025

Further to your request for information please see our response below.

REQUESTS 1 – 4

I am writing to request information under the Freedom of Information Act 2000.

I would like to know:

1. The subsidies provided by the university, to external bus companies operating university bus routes, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:

o Student travel

o University staff travel

o Any other subsidy provided

If the breakdown is not possible, a single subsidy figure for each academic year would be acceptable.

2. The expenditure on, and income from, any university provided bus services, including shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:

o Student travel

o University staff travel

o Bus staff salary

o Equipment costs, covering vehicles and facilities o Any other operating costs If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.

3. The number of complaints received by the university regarding university bus services, for the last 5 complete academic years (2014/15 to 2018/19).

If the data is collected in financial years, rather than academic years, please do provide the information in this format, for the last 5 financial years (including 2018-19 if possible), making it clear which format has been used.

RESPONSES

We do not hold this information. Birmingham City University does not provide a bus service or provide any subsidies to external bus companies.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Requests for an internal review should be made to the Head of Legal and Compliance at FreedomOfInformation@bcu.ac.uk or by writing to: Head of Legal and Compliance, Birmingham City University, Joseph Priestley Building, Cardigan Street, B4 7BD.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please see <https://ico.org.uk/concerns/getting/> for details of their procedure. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.