

25 March 2020

Response to a Freedom of Information request from Adam Hodgson received on 15 March 2020, in accordance with the Freedom of Information Act 2000 ("FOIA").

-----Original Message-----

From: Adam Hodgson <request-655305-bd22131e@whatdotheyknow.com>

Sent: 15 March 2020 13:16

To: foi <FOI@yorks.ac.uk>

Subject: Freedom of Information request - University bus service subsidies

Dear York St John University,

I am writing to request information under the Freedom of Information Act 2000.

I would like to know:

1. The subsidies provided by the university, to external bus companies operating university bus routes, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:

- o Student travel
- o University staff travel
- o Any other subsidy provided

If the breakdown is not possible, a single subsidy figure for each academic year would be acceptable.

2. The expenditure on, and income from, any university provided bus services, including shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:

- o Student travel
 - o University staff travel
 - o Bus staff salary
 - o Equipment costs, covering vehicles and facilities
 - o Any other operating costs
- If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.

3. The number of complaints received by the university regarding university bus services, for the last 5 complete academic years (2014/15 to 2018/19).

If the data is collected in financial years, rather than academic years, please do provide the information in this format, for the last 5 financial years (including 2018-19 if possible), making it clear which format has been used.

Yours faithfully,

Adam Hodgson

Question 1
The subsidies provided by the university, to external bus companies operating university bus routes, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible: o Student travel o University staff travel o Any other subsidy provided If the breakdown is not possible, a single subsidy figure for each academic year would be acceptable.
Response 1
The University has not provided subsidies to external bus companies during the last five academic years.

Question 2
The expenditure on, and income from, any university provided bus services, including shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible: o Student travel o University staff travel o Bus staff salary o Equipment costs, covering vehicles and facilities o Any other operating costs If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.
Response 2
The University has not provided bus services, including shuttle buses, during the last five academic years.

Question 3
The number of complaints received by the university regarding university bus services, for the last 5 complete academic years (2014/15 to 2018/19).
Response 3
Not applicable.

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint, or request a review of our decision, you should write to the University Secretary at York St John University, Lord Mayor's Walk, York YO31 7EX. If, following our internal review, you are not satisfied with the outcome, you may write to the Information Commissioner at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk
Fax: 01625 524 510