

Information Governance Manager  
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Ref: FOI-67-20

By email: [REQUEST-655280-88CF3963@WHATDOTHEYKNOW.COM](mailto:REQUEST-655280-88CF3963@WHATDOTHEYKNOW.COM)

Dear Mr Hodgson

**FREEDOM OF INFORMATION REQUEST – REF: FOI-67-20**

I refer to your Freedom of Information request for information received by the University of Wolverhampton on 16 March 2020, in which you requested access to the following information, specifically:

- To provide information for the last five complete academic years (2014/15 to 2018/19), regarding:
  1. The subsidies provided by the university to external bus companies operating university bus routes, broken down by:
    - a. student travel;
    - b. university staff travel; and
    - c. any other subsidy provided.
  2. The expenditure and income from any university provided bus services, including shuttle busses, broken down by:
    - a. student travel;
    - b. university staff travel;
    - c. bus staff salary;
    - d. equipment costs covering vehicles and facilities; and
    - e. any other operating costs.
  3. The number of complaints received by the university regarding university bus services.

Your request will now be considered in accordance with the *Freedom of Information Act 2000*. You will receive a response by 13 April 2020, in accordance with the statutory timescale of 20 working days as defined by the Act. In some circumstances we may be unable to achieve this deadline. In this instance you will be informed and given a revised timescale at the earliest opportunity.

There may be a fee payable for the retrieval, collation and provision of the information you request. You will be informed accordingly if a fee is applicable and the 20 working day timescale will be suspended until we receive payment from you. If you choose not to make payment then your request will be withdrawn.

Some requests may also require either full or partial transference to another public authority in order to satisfy your request. You will be informed if your request is transferred to another public authority.

Should you have any enquiries regarding your request for information, please do not hesitate to contact legal services via email at [FOI@wlv.ac.uk](mailto:FOI@wlv.ac.uk).

Yours sincerely

Louisa Volante  
Information Governance Manager  
16 March 2020