

Our Ref: FOI2020/074

Adam Hodgson  
request-655278-26ce0e71@whatdotheyknow.com

Wednesday, 15 April 2020

Dear Adam Hodgson,

**Freedom of Information Act 2000 – Request for Information**

Regarding your request for information received by the University of Westminster on 16<sup>th</sup> March 2020.

**The Request**

The University can confirm that it holds information relating to your request. Please see below for details of your recent request.

**I would like to know:**

**1. The subsidies provided by the university, to external bus companies operating university bus routes, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:**

- o Student travel**
- o University staff travel**
- o Any other subsidy provided**

**If the breakdown is not possible, a single subsidy figure for each academic year would be acceptable.**

**2. The expenditure on, and income from, any university provided bus services, including shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:**

- o Student travel**
- o University staff travel**
- o Bus staff salary**
- o Equipment costs, covering vehicles and facilities**

o Any other operating costs If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.

3. The number of complaints received by the university regarding university bus services, for the last 5 complete academic years (2014/15 to 2018/19).

If the data is collected in financial years, rather than academic years, please do provide the information in this format, for the last 5 financial years (including 2018-19 if possible), making it clear which format has been used.

## The Response

1. The University of Westminster does not provide any subsidies to external bus companies operating university bus routes.
2. The University does not provide bus services or shuttle buses.
3. Not applicable.

We hope this information may be of use to you.

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If you are dissatisfied with this response you may ask the University to conduct a review of its decision.

**By Post:** Information Compliance Team  
University of Westminster  
3<sup>rd</sup> Floor, 32-38 Wells Street  
London W1T 3UW

**By Telephone:** 0207 911 5000  
**By Email:** [foi@westminster.ac.uk](mailto:foi@westminster.ac.uk)

Please do so in writing (including by fax, letter or email) or in some other recorded form (e.g. audio or video tape), describe the original request, explain your grounds for dissatisfaction, and include an address for correspondence.

If after contacting the University of Westminster you are not happy with the outcome, you also have a right of appeal to the Information Commissioner.

**Information Compliance Team**  
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3<sup>rd</sup> Floor, 32-38 Wells Street  
London W1T 3UW  
T: +44 (0)20 7911 5000  
E: [foi@westminster.ac.uk](mailto:foi@westminster.ac.uk)

Please note that the Information Commissioner will not investigate the case until the internal review process has been completed.

**By Post:** Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

**By Telephone:** 01625 545 700

**Web:** [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

Information Compliance Team  
[foi@westminster.ac.uk](mailto:foi@westminster.ac.uk)

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