DWP Central Freedom of Information Team

e-mail: <u>freedom-of-information-xxxxxxx@xxx.xxx.xxx.xxx</u>

Our Ref: VTR569

30 October 2012

Dear Ms Otomoso,

Yours sincerely,

Thank you for your request for an internal review in response to your Freedom of Information request 3137.

Your original request was received by the Department on 13 August and a response should have been sent to you by 10 September. Unfortunately, on this occasion, we did not meet this deadline and a response to your request was posted on the 11 September. DWP strive to meet all our deadlines to enquiries. Please accept our apologies for not providing a response within the deadline.

If you have any queries about this letter please contact me quoting the reference number above.

DWP Central Fol Team	

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing <u>freedom-of-information-request@dwp.gsi.gov.uk</u> or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk