

Transforming Labour Market Services (TLMS)



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**NOTICE FOR ADDITIONAL INFORMATION, INFORMATION ON INCOMPLETE
PROCEDURE OR CORRIGENDUM**

Reminder: Should any corrected or added information lead to a substantial change of the conditions provided for in the original contract notice with a bearing on the principle of equal treatment and on the objective of competitive procurement, it would be necessary to extend the originally foreseen deadlines.

SECTION I: CONTRACTING AUTHORITY**I.1) NAME, ADDRESSES AND CONTACT POINT(S)**

Official name: [Department for Work and Pensions](#)

Postal address: [CD Sourcing Team,](#)
[2nd Floor, Ontario House,](#)
[2 Furness Quay,](#)
[Salford](#)

Town: [Manchester](#)

Postal code: [M50 3XZ](#)

Country: [United Kingdom](#)

Contact point(s): [CD Sourcing Team](#)

Telephone: [UK:01618731350](#)
[or Overseas:](#)
[441618731350](#)

For the attention of: [CD Sourcing Team](#)

Email: sourcing.nw@dpw.gsi.gov.uk

Fax: [UK: 01618731130](#)
[or Overseas:](#)
[441618731130](#)

Internet address(es) (if applicable)

General address of the contracting authority (URL): <http://www.dpw.gov.uk>

Address of the buyer profile (URL):

I.2) TYPE OF PURCHASING BODY

☒ **Contracting authority** (in the case of a contract covered by Directive 2004/18/EC)

☐ **Contracting entity** (in the case of a contract covered by Directive 2004/17/EC – 'Utilities')

Transforming Labour Market Services (TLMS)

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to the contract by the contracting authority *(as stated in the original notice)*
Transforming Labour Market Services (TLMS)

II.1.2) Short description *(as stated in the original notice)*

Recruitment services. Job search services. Software implementation services. System support services. The DWP is seeking to transform its Jobcentre Plus labour market services by modernising its delivery of recruitment services to employers and the support of job search activity by individual job seekers via a range of on-line services. The required solution will aim to put the DWP and Jobcentre Plus business at the forefront of customer service and an exemplar for employers, job seekers and job changers. This consists of around 1.6m job seekers receiving back to work help, an average of 10,580 new vacancies each working day and over 1m job searches each working day for Jobcentre Plus job vacancies using the Directgov website. The service will be used by individuals in receipt of out of work benefits, people looking to change jobs, and employers who want to place their vacancies with Jobcentre Plus. The service must be expansible to support other customer groups with the potential to re-use relevant services delivered by DWP and other government departments. The solution will extend the Jobcentre Plus job search facility to enable individuals to search a wide range of vacancies from those placed directly with Jobcentre Plus as well as those from employers' own websites by aggregating vacancies directly from HR systems or other vacancy and file stores, and from other job boards as a single search. Employers will be able to manage their vacancy requirements by placing an employee specification and receive well targeted and automated candidate matches. Provide a self-service facility for employers without an on-line recruitment system, enabling them to create a vacancy and manage potential candidate responses to vacancy notices. Provide a service to enable employers to directly contact potential candidates without any intervention from Jobcentre Plus. The service will offer intuitive prompts to guide recruiters in creating their vacancy ensuring compliance with relevant legislation and to provide appropriate safeguards for job seekers. Offer an enhanced and intuitive job search service provided by Jobcentre Plus by enabling individuals to self serve and create an on-line profile detailing skills, qualifications, competencies, work history, and job criteria via a secure on-line account. Provide individuals with suggested alternative jobs based on similar searches undertaken by others. Offer the completion of on-line applications via an employers own web site. Provide a match between individual profiles and vacancies, each party receiving an automated match, including relevant information such as public transport links and location information. Provide tracking on registered job seeker activity and vacancy to gather relevant business and labour market intelligence. Provide an automated feedback mechanism, enabling employers and registered job seekers to provide real time information, on each other, and their experiences as a whole, to influence service improvement. Job search must be accessible to the public via Directgov, employers via Businesslink, EURES, and to Jobcentre Plus personnel via internal systems. The service will be available 24 hours a day 7 days a week with the exception of planned downtime outside of normal business hours. Conform to extant security requirement. Be compliant with extant legislation (e.g. Welsh Language Act; DDA etc). A service provider will be required to ensure the provision, implementation and on-going maintenance and operational support of the components of the solution. Accessibility of the TLMS service is paramount. It needs to offer accessibility to all candidates and Employers who wish to access the service.

DWP will wish bidders to outline their approach to TLMS delivery within the questionnaire in terms of how they envisage all the functionalities being delivered by March 2011 (either by a "big bang" approach or as a progressive approach), however, DWP do require as a minimum, the "Vacancy Aggregation" service to be available to a number of agreed Employers by October 2010 with other services introduced progressively and for TLMS to be fully functional by March 2011.

Jobcentre Plus operates the UK Public Employment Services on behalf of Government by advertising vacancies received and facilitating a search of these vacancies by UK and EU citizens free of charge.

II.1.3) Common procurement vocabulary (CPV) *(as stated in the original notice)*

	Main vocabulary	Supplementary vocabulary <i>(if applicable)</i>
Main object	79600000	
Additional object(s)	72222300	
	72263000	
	72253200	

Transforming Labour Market Services (TLMS)

SECTION IV: PROCEDURE**IV.1) TYPE OF PROCEDURE****IV.1.1) Type of procedure** *(as stated in the original notice)*

- ☐ Open
- ☐ Restricted
- ☐ Accelerated restricted
- ☐ Negotiated
- ☐ Accelerated negotiated
- ☒ Competitive dialogue

IV.2) ADMINISTRATIVE INFORMATION**IV.2.1) File reference number attributed by the contracting authority/entity** *(as stated in the original notice, if applicable)*

TLMS/DWP/CD

IV.2.2) Notice reference for electronically submitted notices *(if known)*

Original notice sent via

- ☒ SIMAP
- ☐ OJS eSender

Login : [ENOTICES_shirleyjeffery](#)

Notice reference : [2010-035966](#) *(year and document number)*

IV.2.3) Notice to which this publication refers *(if applicable)*

Notice number in OJ: 2010/S 58-086613 of 24/03/2010 <i>(dd/mm/yyyy)</i>

IV.2.4) Date of dispatch of the original notice

[19/03/2010](#) *(dd/mm/yyyy)*

Transforming Labour Market Services (TLMS)

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) THIS NOTICE INVOLVES

(if applicable; tick as many boxes as needed)

- ☐ Incomplete procedure
- ☐ Correction
- ☒ Additional information

VI.2) INFORMATION ON INCOMPLETE AWARDING PROCEDURE

(if applicable; tick as many boxes as needed)

<input type="radio"/> The awarding procedure has been discontinued.
<input type="radio"/> The awarding procedure has been declared unsuccessful.
<input type="radio"/> The contract has not been awarded.
<input type="radio"/> The contract may be the object of a re-publication.
<input type="radio"/> All lots
<input type="radio"/> One or more lots

VI.3) INFORMATION TO BE CORRECTED OR ADDED

(if applicable; to specify the place of the text or of the dates to be corrected or added, please always provide the related section & the paragraph number of the original notice)

VI.3.1) Modification of original information or publication on TED not compliant.

- ☒ Modification of original information submitted by the contracting authority
- ☐ Publication on TED not compliant with original information provided by the contracting authority
- ☐ In both

VI.3.2) Notice or corresponding tender documents

- ☒ In the original notice
- ☐ In the corresponding tender documents (for further information please refer to the relevant corresponding tender documents)
- ☐ In both (for further information please refer to the relevant corresponding tender documents)

VI.3.3) Text to be corrected in the original notice (if applicable)

Place of text to be modified:	Instead of:	Read:

VI.3.4) Dates to be corrected in the original notice (if applicable)

Place of dates to be modified:	Instead of:		Read:	
	(dd/mm/yyyy)	(hh:mm)	(dd/mm/yyyy)	(hh:mm)

Transforming Labour Market Services (TLMS)**VI.3.5) Addresses and contact points to be corrected** *(if applicable)*

Place of text to be modified:	
Official name:	
Postal address:	
Town:	Postal code:
Country:	
Contact point(s):	Telephone:
For the attention of:	
Email:	Fax:
Internet address(es) <i>(if applicable)</i>	
General address of the contracting authority <i>(URL)</i> :	
Address of the buyer profile <i>(URL)</i> :	

VI.3.6) Text to be added in the original notice *(if applicable)*

Place of text to be added	Text to be added

VI.4) OTHER ADDITIONAL INFORMATION *(if applicable)*

DWP would like to notify interested Suppliers that the Contract may now start later than 29th October 2010.

NB: Last date for Expressions of interest was 11th May 2010.

VI.5) DATE OF DISPATCH OF THIS NOTICE

11/05/2010 *(dd/mm/yyyy)*