## **Change Implementation**

| IMPLEMENTATION UPDATE           |            |                                 |                               |            |        |                 |   |  |  |
|---------------------------------|------------|---------------------------------|-------------------------------|------------|--------|-----------------|---|--|--|
| Project Name: Universal Jo      |            |                                 | bmatch                        |            |        |                 |   |  |  |
| Go-Live Date:                   |            | 19 November 2012                |                               |            | Projec | Project Number: |   |  |  |
| Update Number:                  |            | IU 044                          | Issue Date:                   | 18.01.2013 | Versio | Version Number: |   |  |  |
| Senior Responsible Owner (SRO): |            | Myrtle Lloyd                    | •                             |            |        | •               |   |  |  |
| Business: DWP                   |            |                                 |                               |            |        |                 |   |  |  |
| Pensions                        | Benefits   | Work<br>Services<br>Directorate | Contact<br>Centre<br>Services | FIS        | OED    | NINO            | Contracted<br>Customer<br>Services<br>Directorate |  |  |
|                                 |            |                                 | ✓                             |            |        |                 |   |  |  |
| Audience:                       | Contact Ce | ntre Services                   |                               | •          |        | •               | •   |  |  |

- Employer Direct (NET)
- Jobseekers Direct
- DWP Helpdesk

|   | Update  | For action/information   | Timing    |
|---|---|--|-----------|
| 1 | Employer Initiatives                              | Information Only – to inform CCS staff employer initiatives are now included | Immediate |
| 2 | Approved EDon Users – using UJ for the first time | Information  | Immediate |

## Update:

1. Employer Initiatives – The Employer Initiatives drop down menu has been populated and is now available for you to update the accounts of those employers who have expressed an interest in any of the initiatives listed.

To do this you will need to:

- Open the employer account
- Locate 'Employer Initiatives' and select the Associate/manage employer initiative with this company link
- Select the appropriate initiative(s) from the drop down menu
- Record any notes specific to this company in the box provided
- Select 'add' below the notes box
- Select the 'back button' situated beneath the 'Associate an Employer Initiative' title to return to the employer account main screen
- 2. Approved EDon Users using UJ for the first time It has been identified that the UJ Learning Product 1 (slide 15) and Learning Product 3 (slide 7) contain incorrect information at bullet points 3 where it states:-
  - Recruiters will be able to log into UJ using their UJ Employer Reference Number

This should be replaced with if you are an approved EDon user

Recruiters will be able to log into UJ with your existing Government Gateway ID

|                 |                        | s cannot be updated at this<br>e Learning Products websit | s time. Instead a note will be<br>e to include this update |
|-----------------|------------------------|---|--|
|                 |                        |   |  |
| If you have any | queries about this co  | mmunication, please cor                                   | ntact your Local Change                                    |
| Team as follow  | -                      | , <b>,</b>  | , ,  |
|                 | <b>OPD Change Team</b> |   |  |
| Contact Us      | Team Project Lead      |   |  |
|                 | Telephone              |   |  |