

Change Implementation

IMPLEMENTATION UPDATE

Project Name:		Universal Jobmatch							
Go-Live Date:		19 November 2012				Project Number:		J2414	
Update Number:		IU 045	Issue Date:		25.01.2013		Version Number:		1
Senior Responsible Owner (SRO):			Myrtle Lloyd						
Business: DWP									
Pensions	Benefits	Work Services Directorate	Contact Centre Services	FIS	OED	NINO	Contracted Customer Services Directorate		
			✓						
Audience: Contact Centre Services									
<ul style="list-style-type: none">All Contact Centre staff who use the UJ serviceDWP Helpdesk									

	Update	For action/information	Timing
1	Universal Jobmatch MI – Number of Live Jobs	Information & Action	Immediate

Contact details redacted as Section 40 (2) of the Freedom of Information Act applies – Personal Information

Update:

- UJ MI Number of Live Jobs** - Issues have been raised about the number of live/active jobs shown in the standard Universal Jobmatch MI Report

“Number of Live Jobs” Ref 02-MI-07.

This report is held in the Jobs and Jobseeker Searches folder.

Users have advised there are discrepancies when deriving the number of live/active jobs from the standard report when compared to results produced by using the ad hoc reporting tool

The standard report requirement is as follows:

The MI solution must provide the total number of Jobs that are active/open, of those posted yesterday, in the last week, 1 fortnight ago, 1 month ago and more than one month ago, or add in a period as specified by the user to give more flexibility. A Job which is active/open is still being advertised (i.e. has not passed its closure date) that a jobseeker can select on UJ.

The report has been developed following the literal meaning of the requirement and needs to be interpreted and understood in the correct way.

Where a date range is selected in the report, the system will look at the new jobs posted during that period and will report the number of those new jobs that are still active.

Example - if you select the period 27th January 2013 to 2nd February and there have been 100 new jobs posted during that time, the system will look to see which of those 100 are still active and that will be the figure returned in your report. So, if 50 are still active that is the figure you will see in the report. The same principle applies if you request a figure for a day, a month or any other period.

The report does not provide a snapshot of the total number of live jobs regardless of the posting date. As this information is required by several areas of DWP, MIART will be commissioning a new report from Monster.

Until the new report can be delivered by Monster, reliable figures on live/active jobs can be obtained by using the Ad Hoc MI Reporting Tool.

If you do not have direct access to this tool please try and identify a colleague who does who will be able to assist you.

When more details are known about the delivery of the new report a further update will be provided.

If you have any queries about this communication, please contact the MI and Audit Requirements Team inbox at the following e mail address:

[Redacted email address]

If you have any queries about this communication, please contact your Local Change Team as follows:

Contact Us	OPD Change Team		
	Team Project Lead		
	Telephone		