

Are you a DWP user - Locked out and not sure what to do?

Two actions may be needed. First try Create/reset password from the log in screen.

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Welcome to Universal Jobmatch

\* Required

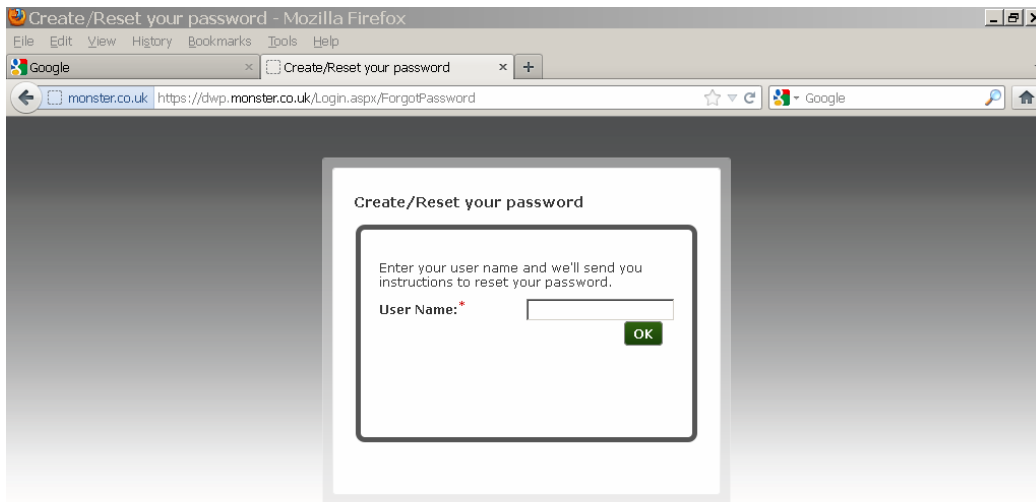
\* User Name:   
(eg., 41254784)

\* Password:   
(your account password)

[Create/Reset your password](#)

Login

Then complete the required information.



If this fails please complete the needed Service Desk Contact Us Form in the Universal Jobmatch guidance link [here](#)

Fourth item down "Service Desk Contact Us Form"- once completed submit the form and it will email to the right help desk and they'll sort the issue from there.