

Change Implementation

Implementation Update**Project Name:** Universal Jobmatch (part of the Transforming Labour Market Services Project)**Reference:** [REDACTED]**Date:** 08 October 2012**Business:**

Pensions	Benefits	Work Services	Contracted Customer Services	Contact Centre Services	Operational Excellence
		✓			

Audience: Work Service Directorate.

- All DWP Work Service Directorate staff

To: District Managers
[REDACTED], NEST

From: [REDACTED]

Cc: [REDACTED]

Personal details redacted as Section 40 (2) of the Freedom of Information Act applies – Personal Information

Subject: Working With Employers - Universal Jobmatch Slides

Action: To inform employer facing staff that the updated presentation is now available for download from the 'Why we Work with Employers' intranet site: [Employer Team](#)

Timing: Routine

Update

1. The Working with Employers presentation provides a structure for employer facing staff to use in their conversations with employers. The presentation includes information about the range of employer services offered by DWP and can be adapted to meet local requirements.
2. The presentation now includes the latest information and approved key messages about Universal Jobmatch to assist in the promotion of the new service to employers
3. As with all topics covered in the presentation, slides will be updated as new information becomes available. Any suggestions for improvements

to the presentation should be sent to DWP Employer Team [REDACTED]
[REDACTED] for consideration by the Employer Communications Virtual Team.

4. It is strongly recommended that employer facing staff familiarise themselves with Universal Jobmatch by working through the appropriate learning products before delivering the presentation via the [Universal Jobmatch learning tool matrix](#)

If you have any queries about this communication, please contact your local change team as follows

Contact Us	OPD Change Team		
	Team Project Lead	[REDACTED]	[REDACTED]
	Telephone	[REDACTED]	[REDACTED]