

Lines to take – UJ Mandation

Claimants on Jobseeker's Allowance are required to do all that is reasonable to give themselves best prospects of employment and demonstrate they are actively seeking work.

Using Universal Jobmatch will improve employment prospects by providing people with fast and easy access to thousands of jobs.

It is therefore reasonable to expect JSA claimants to make full use of the service to find work.

We expect most claimants will use the service willingly.

However, where they will not do so willingly, a Jobseeker's Direction may be issued requiring them to register with the service through a Jobcentre Plus Internet Access Device.

To facilitate the above, changes need to be made to the existing service.

Until those changes have been made, the issue of Jobseeker's directions has been suspended, and any Universal Jobmatch related Jobseeker's Directions previously issued must be cancelled immediately.

However, it is still our intention to require use of the service once changes to the service and supporting products have been made.

Details of any claimants who have already been sanctioned as a result of refusing to create a profile and CV in Universal Jobmatch must be urgently emailed (marked as RESTRICTED – UJ PERSONAL DATA) to the [Employer Vacancies and Submissions Team](#) inbox.