

Note for Contact Centres

Jobs notified by agencies.

Since Universal Jobmatch was introduced on 19 November 2012 all companies including agencies, have been required to accept the Terms and Conditions of the service before displaying job postings or conducting matches on it.

The Terms and Conditions for the Managed Account Service state at 2.1.5 that:

2.1 You agree that jobs you advertise on this Site through Jobcentre Plus Managed Account Service will:

2.1.1 give details when a job is being advertised on behalf of another employer (e.g. recruitment agency or job board) and where a contract is in place with the end employer.

This means that there is no longer a requirement for recruitment agencies/employment agencies to sign a Service Level Agreement or record the name of the end employer when taking job details.

This screen shot explains the action which can be taken on Universal Jobmatch when posting an agency job.