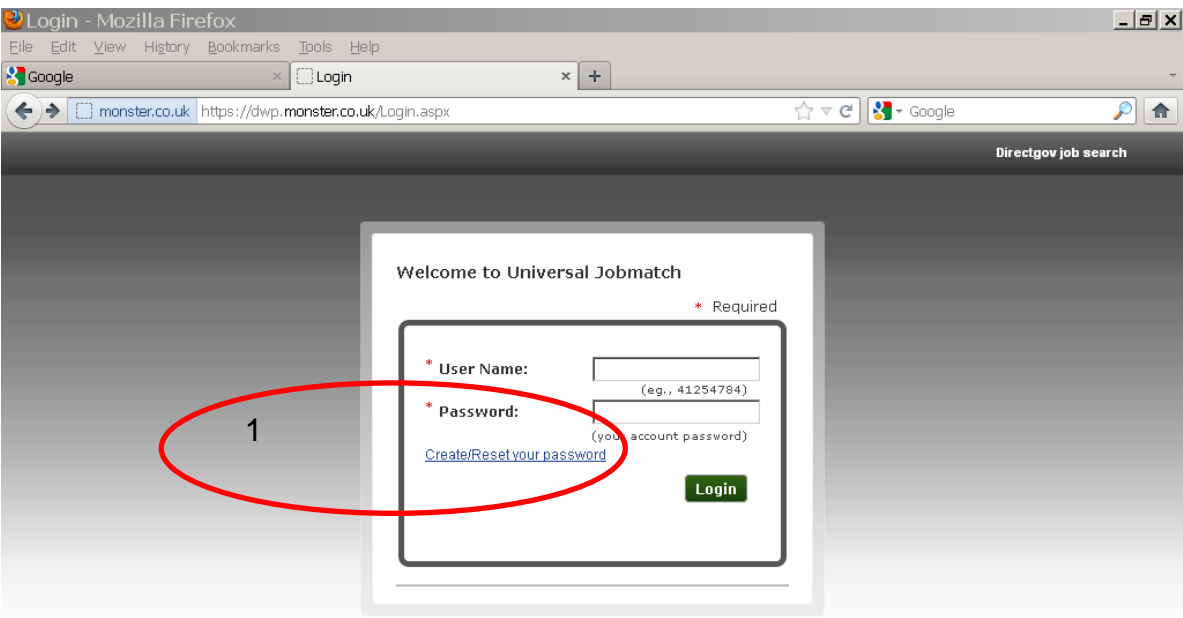
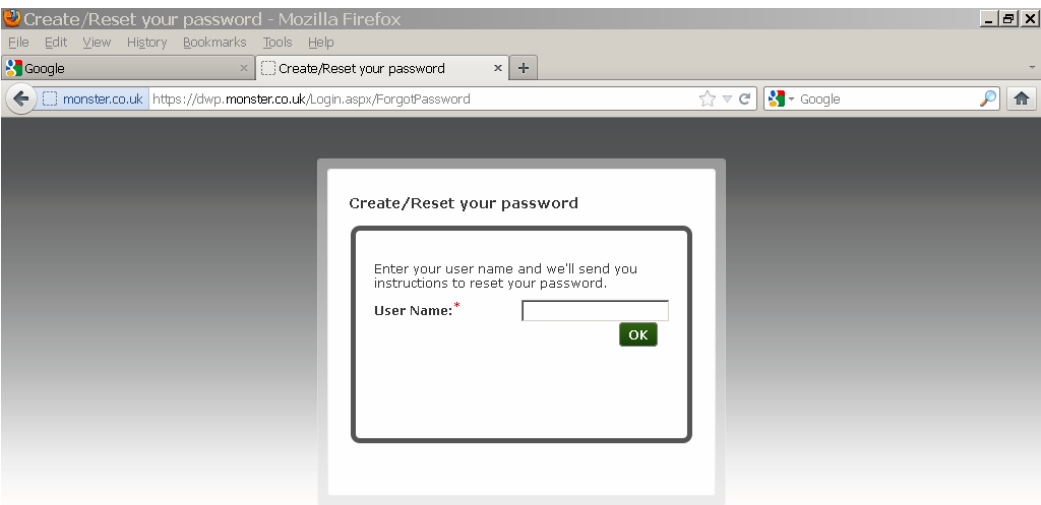


Are you a DWP user - Locked out and not sure what to do?

Two actions may be needed. First try Create/reset password from the log in screen.



Then complete the required information.



If this fails please complete the needed Service Desk Contact Us Form in the Universal Jobmatch guidance link [here](#)

Fourth item down "Service Desk Contact Us Form"- once completed submit the form and it will email to the right help desk and they'll sort the issue from there.