

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: VTR267

21st March 2013

Dear Frank Zola,

Thank you for your Freedom of Information request which has been copied below along with our response.

Please send copies of all your Universal Jobmatch 'implementation updates'.

"PCS has asked that DWP provide clarification to their managers, in addition to the 'implementation updates' they have issued already."

http://www.pcs.org.uk/en/departments_for_work_and_pensions_group/dwp-news.cfm/id/78E359C6-7B09-4FC6-98EBD4696432C199

Attached as annexes to this document are:

- Implementation memos and attachments issued to Benefit Centre Directorate
- Implementation memos and attachments issued to Contact Centre Services
- Implementation memos and attachments issued to Operational Excellence Directorate
- Implementation memos and attachments issued to Work Services Directorate

As well as, if possible on £600 per FOI costings, copies of correspondence with ministers since November 2012 on the issue of Universal Jobmatch. If too costly happy to get 'implementation updates' only.

I can confirm that we hold information falling within the description specified in your request. However, we estimate that the cost of complying with your request would exceed the appropriate limit of £600. The appropriate limit has been specified in regulations and for central Government it is set at £600. This represents the estimated cost of one person spending 3½ working days in determining whether the Department holds the information, and locating, retrieving and extracting the information. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk