

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gsi.gov.uk

Our Ref: Fol 826

9 March 2017:

Dear Requestor,

Thank you for your Freedom of Information request of 1 March 2017. You asked:

Dear Department for Work and Pensions,

Does Day 1 Conditionality apply in Universal Credit Full Service. If so please provide details.

*Yours faithfully,
John Mangan*

On this occasion the Department will not be processing your response further. This is because your request does not comply with Section 8(1)(b) of the FOI Act. This means that to comply with your request the department requires that you give your real name.

You have provided two different names. The request has been recorded as coming from Bill Higgins but the actual request in the email is signed by the name of John Mangan. Therefore we cannot identify who is making the request.

In order for the Department to respond to your request, please confirm who is submitting this Freedom of Information request.

The Information Commissioner (ICO) has issued guidance for public authorities on this topic. The ICO considers that "the name of the applicant refers to the real name of the applicant. You can see the guidance issued by the ICO here:

http://ico.org.uk/for_organisations/guidance_index/~/_media/documents/library/Freedom_of_Information/Research_and_reports/recognising-a-request-made-under-the-foia.pdf

If you would like to submit your request again using a name that satisfies the above requirement DWP will be pleased to consider it.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk