

**FUN 153 issued 26.08.2020**

**FUN R40 issued 25.05.2016**

**FUN R41 issued 25.05.2016** (update PowerPoint)

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**FUN 153 issued 26.08.2020** (extract showing Benefit cap content)

### **Record Child Benefit**

Based on agent feedback, we have added functionality to the 'Record Child Benefit' to-do. This will allow agents to record where a claimant is in receipt of Child Benefit for a child who is not on their Universal Credit claim.

There are many reasons why this may happen, such as complex cases where the child is not living with the claimant.

'Record Child Benefit' to-dos are currently only being actioned by the Child Benefit Online (CBOL) team, and this has not changed.

### **What this means for the CBOL team**

CBOL agents dealing with these cases will now be able to add this information on the 'Record Child Benefit' to-do.

This will not add a child / children to the Universal Credit claim and does not replace a change of circumstances action.

It is important Child Benefit is recorded correctly as it may affect the Benefit Cap.

### **What this means to me as an agent**

Agents who are not part of the CBOL team should **not** be actioning the 'Record Child Benefit' to-do.

### **Useful link**

Children

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**FUN R40 issued 25.05.2016** (extract showing Benefit cap content)

The PowerPoint presentation included a small reference to Benefit Cap (cut and pasted below).

What we are working on for future releases	
Release soon	
<b>Benefit cap</b> Agent - Will be included in auto calc - no need to manually calculated Claimant - Statements updated to show how/if they are capped	SMS in Agent - sent w e.g. jo to-dos Claims

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**FUN R41 issued 25.05.2016** (PowerPoint issued as an update)



## **FUN – Feature Update Notification** **Important Update!!**



### **Notification of Benefit Cap**

From May 31<sup>st</sup> a small number of claimants that are currently affected by the Benefit Cap will receive a notification in their journal. This will be to inform them about the changes that may effect them in Autumn 2016.

If any of the affected claimants have a Work Coach then a discussion will be required at their next appointment. You will be able to identify this by a new To-do – 'FAO WORKCOACH – benefit cap discussion'.