

Shared Services
Directorate
2 Marsham Street
London SW1P 4DF

020 7035 4848 (switchboard)

www.homeoffice.gov.uk

Derrick

request-135280d97e103e@whatdotheyknow.com

17 January 2013

Dear Derrick,

Freedom of Information request (our reference: 24759)

I am writing in response to your e-mail of 18 December 2012, in which you asked for an internal review of the time taken to respond to your Freedom of Information (FoI) request of 25 October 2012.

I have now completed the review. I confirm that I have not previously been involved in the handling of your request.

Section 10(1) of the Fol Act requires that the Home Office should have informed you whether the information you requested was held, and if appropriate, have provided it to you within 20 working days of your request being received. Section 10(3) of the Fol Act requires that the Home Office should have informed you within this 20 working day period if additional time was required to consider the public interest considerations affecting the information you have requested. It is clear to me that neither of these conditions was met.

I apologise on behalf of the Department for the length of time which it is taking to provide you with a response to your request. While I cannot give a definite date by which the Unit expects to respond, I can, however, assure you that your request is under active consideration and is undergoing a process of clearance.

If you remain dissatisfied with this response to your complaint, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF



Yours sincerely,

Reshma Patel Information Services Centre

Switchboard 020 7035 4848

E-mail <u>info.access@homeoffice.gsi.gov.uk</u>