

Irina Marinho

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Our ref:9182/ 9232

Information Governance
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Date :16 June 2020

Dear Irina Marinho,

Internal review request

I have now completed your request for an internal review of the way in which your request for information was handled.

Your request was as follows

Could you please supply the actual UDA value given to MyDentist Padiham Road Dental Practice, in Burnley for the year 2019/20 and if possible for the current contract year 2020/21.

In your request for an internal review you stated:

Dear FOIREQUESTS, Nhsbsa (NHS BUSINESS SERVICES AUTHORITY), Thank you for your response but it did not answer my request. I did not ask for UDA activity. What I would like to know is the UDA Contract Value/Price given to MyDentist Padiham Road Dental Practice in Burnley for the year 2019/20.

I have carefully and objectively reviewed the steps followed in processing your request for information and I have concluded that these *did* not meet the steps required by the NHS Business Services Authority's procedures at the time of your request.

Please accept my apologies that your request was misinterpreted as being about UDA activity rather UDA value. Please find attached the information requested.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Please quote the reference number above in any future communications.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Chris Gooday', is centered within a light blue rectangular box.

Chris Gooday
Information Governance Manager

cc Marc Compton, Head of Security and Information Governance