UCFS25 GEN Part 6 – Explaining Sanction Decisions

Information for Interviewer and claimant

Terry has asked you to explain a recent sanction decision.

You have checked the journal and the decision was to sanction Terry because his previous job ended through his misconduct.

System held information

The indicative number of days is 91 - 14 = 77.

This is because there was a gap between when Terry finished work and the start of his claim.

Consider how you will explain the sanction decision to him.

Information for the claimant only

You were dismissed from your previous job due to misconduct.

You want to know why you have been sanctioned for so long.

You are also concerned about how you will be able to support yourself, while your sister is in hospital.

January 2018