

### Information for Interviewer

Terry has asked you to explain a recent sanction decision.

You have checked the journal and the decision was to sanction Terry because his previous job ended through his misconduct.

### System held information

The sanction length is  $91 - 14 = 77$ .

This is because there was a gap between when Terry finished work and the start of his claim.

Consider how you will explain the sanction decision to him.