

Information for Interviewer

Algernon did not attend his work search review so he received a to-do which said:

**You need to contact us to explain why you missed this meeting and to book another one. Attending your meetings is something you committed to do in return for receiving Universal Credit. If you do not attend your meetings, without what we believe is a good reason, your payment could be affected.**

You receive a phone call from him to explain what happened.