

Christine Cardigan request-689638-9491526c@whatdotheyknow.com

DWP Central Freedom of Information Team Caxton House 6-12 Tothill Street London SW1H 9NA

<u>freedom-of-information-request@dwp.gov.uk</u>

**DWP Website** 

Our Ref: IR2020/58821

16 October 2020

Dear Christine Cardigan,

Thank you for your Freedom of Information (FoI) request received on 6th October. You wrote:

"You gave an off-topic answer.

I did NOT ask you to explain how benefits one was not entitled to, will be recovered eventually through a debt collection agency or by withholding future UC payments.

My question was HOW MANY UC CLAIMANTS HAVE TAKEN YOU TO THE SMALL CLAIMS COURT FOR MISREPRESENTING THEIR CASE AND FOR UNDERPAYING THEM OR NOT PAYING THEM AT ALL.

You surely have the answer as you are one of the parties in case such a matter makes it to the small claims court.

Will you please reply to the question."

## **DWP Response**

In response to your internal review request, we can confirm that the handling of your original request and response has now been appropriately reviewed by someone unconnected with the handling of your original request.

As a result of this review:

We are satisfied that the original response was handled properly and that the outcome of your original request was correct. Your complaint is therefore not upheld and the reason for this is because we do not hold the information requested.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Freedom of Information Team Department for Work and Pensions

## Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Web: ICO Contact Information or telephone 0303 123 1113 or 01625 545745