



Brent Jay

Date
24th November 2023

[request-1037925-3d7b5c1b@whatdotheyknow.com](#)

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear Brent,

Freedom of Information Request – FOI2023/00658

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 10 November and further to your previous request FOI2023/00595, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your emails dated 15th October 2023 (1) and your follow-on email dated 10th November 2023 (2), you requested the information in bold below:

1. **“Please could you give me a list of the types of branches by contract, broken down into sub types & how many there were at the beginning of the 2023 financial year Examples: Main, Local Plus, Local, Sub Post Office, Community, Traditional, Modified, Outreach type, Mailwork, Drop & Collect & also Main with mailwork, Main with Outreach type ... etc”**
2. **Could you look at my request again, please. I think it may have been misread. The question includes how many Modified contacts are in place. Also, how many Local Plus against just Locals. This does not appear to be available anywhere & certainly not by the link provided.”**

Post Office responded to your first request on 27th October 2023. We can confirm that Post Office does hold some of the information you have requested in your emails.

Post Office has no branches that are on a modified contract.

The table below shows the number of branches by contract/remuneration type along with a breakdown of outreaches and branches which have mailwork. The information within this table has been extracted from our Core Finance System (CFS) as of the 31st March 2023 and is based on the subtypes used within this system.

We are unable to give a separate figure for Locals and Local Plus as they are all recorded as Locals within CFS because the remuneration rates are the same.

Please note that we have not included our Directly Managed Branches within the table.

Contract Type	Number as of 31st March 2023
Mains	3610
Locals	4785
SPSO	1384
Community	695
Drop and Collect	245
Satellite	6
Outreach Type	
Hosted	348
Mobile (visiting over 250 locations every week)	65
Partner	46
Outreach breakdown	
Mains	154
Locals	153
SPSO	117
Community	35
Branches with Mailwork	
Mains	72
Locals	85
SPSO	81
Community	46

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk,

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy