



Network Rail
Freedom of Information
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Mr Oliver Gosden

By email: request-626910-470c53a8@whatdotheyknow.com

13 January 2020

Dear Mr Gosden

Information request

Reference number: FOI2019/01464

Thank you for your email of 11 December 2019, in which you requested the following information:

I am doing a BTEC level 3 business qualification, as a result of this, I need to study many businesses throughout the many assignments. I am currently trying to create a presentation, and report on the type of organisational structure adopted by your organisation, and your strategic planning process (and aims & objectives that you try to meet) please could you give me a copy of these (because of the freedom of information act), and the type of organisational structure (for example, is it a hierarchical structure?)

I have been reviewing your request and consulted with expert colleagues, but I am unable to identify exactly what information you are seeking.

Where you refer to “the type of organisational structure”, are you hoping to receive an organisational chart for all aspects of Network Rail’s structure? Or were you more interested in a specific area/department? In many cases, we do not have a full organisational chart, so we would need to compile this information for most areas of Network Rail in order to be able to comply with your request.

To try and assist you, I have included in this response an organisational chart for our “Route Businesses” department, as compiled and produced in July 2019. Please note that this is subject to change but I thought at this time it may be helpful for you to review and to indicate whether this is the type of information you were looking to receive. I hope this

gives you a good indication of the type of organisational structure Network Rail uses and goes some way to assisting with your request.

I am also unclear exactly what information you are seeking when you ask for “strategic planning process”. We do already publish a lot of information related to our Control Period 6 Delivery Plan, 2019-2024, such as a high-level summary and overview, the delivery plans and strategic plans for each of our routes, and our key central function strategic plans. These are all accessible from our website using the following link:

<https://www.networkrail.co.uk/who-we-are/publications-and-resources/our-delivery-plan-for-2019-2024/>

More widely, we do also publish some information on our role within the rail industry and how we run the railway at the following link:

<https://www.networkrail.co.uk/who-we-are/our-role/>

If these links do not cover the information you are seeking, please can you give us some more explanation of the type of documents you were hoping to receive and the type of information these documents may contain?

I am unable to progress your request without this information, so I will close your case until I hear further from you. In accordance with the Freedom of Information Act 2000 the 20 working days I have to respond to your request will commence when I receive your clarification.

If you would like to discuss any of the above please feel free to contact me. Please remember to quote the reference number above in all future correspondence.

I look forward to hearing from you.

Yours sincerely

Emma Meadows
Information Officer

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Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate, Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF