X-pert report 24 November 2011

Undergoing x-pert course (or booked to attend)	101
Completed the course	880
Attended 3 sessions or less	175
Did Not Attend	186
Declined	150
Cancelled	29
Awaiting contact	182
No contact despite phone calls/letter	413
Pending	226
Total number of referrals to x-pert	2342

X-pert was first delivered in November 2007

We deliver 36 courses per year to an average of 12 patients per course + partners

We deliver 3 insulin x-pert courses per year. The first was delivered in August 2010

There are 28 venues across Bradford & Airedale.

Courses are also available in Urdu/Punjabi and single sex groups.

Xpert is accessible to all practices across NHS Bradford and Airedale (80 practices)