



Department
for Work &
Pensions

Disability Customer Journey Team
Level 3
Hartshead Square
1 Hartshead Square
Sheffield S1 2FD

Ref: FOI 4041

www.gov.uk

Date: 09 November /2016

Dear S Brown,

Thank you for your Freedom of Information request received on 17th of June 2016 .You asked for:-

"Dear Department for Work and Pensions,

*Please may I request a copy of what a company has to do to be part of the "Two Tick" system?
Also please can you supply full information on once accredited/registered what a company has
to audit or produce to remain on the list.*

*Finally can you please supply me the dates the "London Ambulance Service" and then called
"London Ambulance Service NHS Trust" have been registered on "Two Tick" "*

DWP Response:

The disability symbol is an accreditation for employers to demonstrate they are positive about disability and have a good ethos when recruiting and employing people with a disability.

To be part of the Two Tick system, the Employer needed to meet 5 commitments based around positive action and best practice under the disability equality act 2010. To retain the disability symbol they will have undergone a manual review with a member of the jobcentre operational staff annually to ensure that they are still meeting the 5 commitments of the disability symbol.

With regards to London Ambulance Service we have no current accreditation for this organisation and due to historical list being held at a local level, I am unable to provide with dates of when they may have been accredited.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

Danny Shepherd

danny.shepherd@dwp.gsi.gov.uk

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745