



Department for Culture, Media & Sport

Freedom of Information Team
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FOI2023/04974

31 May 2023

Chris Gillibrand
request-977224-1ad0080d@whatdotheyknow.com

Dear Chris Gillibrand,

Thank you for your correspondence of 1 May, in which you made the following request for information:

I would like to request information on the involvement of The Scout Association with the Queen's Lying in State, often known as Operation Feather.

I would like to know:

- The amount of volunteers involved from TSA***
- The roles carried out by the party above***

We have dealt with your request under the Freedom of Information Act 2000 (the Act). I can confirm that the Department for Culture, Media and Sport (DCMS) does have information within scope of your request.

176 Scouts aged 18 to 25 years from The Scout Association (TSA) volunteered to assist people queuing to pay their respects at the Lying in State of Queen Elizabeth II.

These roles included supporting people in the Lying in State queue at Victoria Tower Gardens, such as providing information and helping to collect unused food and drink for donation to The Felix Project charity; supporting people who used the accessible queue route for the Lying in State; and supporting people to lay flowers at floral tribute areas near the queue.

Additionally, 63 other individuals from TSA supported the volunteer Scouts, including through operations, logistics and leadership roles.

Yours sincerely,

Freedom of Information Team
Department for Culture, Media and Sport



Complaints and comments

As is customary in our replies, I should explain that if you are dissatisfied with any aspect of our response to your request for information, and/or wish to appeal against information being withheld from you, please send full details within two calendar months of the date of this response to: foi@dcms.gov.uk. You have the right to ask the Information Commissioner's Office (ICO) to investigate any aspect of your complaint. Please note that the ICO is likely to expect internal complaints procedures to have been exhausted before beginning an investigation.