

Information Governance Office
Maudsley Hospital
Denmark Hill
London
SE5 8AZ

Email: foi@slam.nhs.uk

15th September 2017

Dear Mr Amin,

RE: Your Information Request

Thank you for your request for information, which we received on 5th September 2017. You requested the following regarding losses and special payments under the Freedom of Information Act (2000).

1. Losses and special payments

Please provide a copy of your losses and special payments register or database for the year 2016-17. I would expect this information to include, but not necessarily be limited to:

a) Category of loss or special payment (e.g. bad debt, fruitless payment, compensation payment made under legal obligation) as defined in relevant losses and special payments policy or procedure documents.

Please find provided in the enclosed category of losses and special payments including amounts paid out.

b) A summary of the loss

Please refer to response to question 1a above.

c) Amount paid out in £ Sterling (or other currency)

Please refer to response to question 1a above.

d) Debtor name (where that debtor is a company or disclosure of a person's name is permitted by the data protection provisions of s.40)

We are not able to provide the names of the debtors; this information is exempt from disclosure under section 40(2)(Personal data) of the Freedom of Information Act (2000). The information constitutes personal data and disclosure of this information would allow the individuals to be identified. Furthermore disclosure would reveal that the Trust had taken some form of action in light of their failure to pay their debt on time and that they had been subject to proceedings.

2. Bad debts

a) Please state how much bad debt was written off in the year 2016-17.

Please find provided in the enclosed bad debts written off by the Trust in 2016/17 financial year.

b) If, and only if, you hold the information in an easily retrievable format, i.e. not in individual case files, please state how much of this bad debt was non-NHS and/or private patient debt write offs and/or overseas visitors related.

Please refer to the response to question 2a above.

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If you have any queries about this letter or if you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, please do not hesitate to contact the Information Governance Office via foi@slam.nhs.uk.

If you are not content with the outcome of your complaint, you may apply to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by South London and Maudsley NHS Foundation Trust. The Information Commissioner can be contacted at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Toyin Kazeem', is written over a light blue rectangular background.

Toyin Kazeem
Archives and Assurance Manager