



Better Care: Healthier Communities

Birmingham Community Healthcare  
NHS Foundation Trust



**Trust Headquarters**

3 Priestley Wharf

Holt Street

Aston

Birmingham

B7 4BN

Tel: 0121 466 7283

Our Ref: Fol 050917

Email: request-429316-a387af40@whatdotheyknow.com

Date: 3 October 2017

Dear Lucas Amin

**Re: Freedom of Information Request**

With reference to your request for information pursuant to the Freedom of Information Act dated 5 September 2017, I can advise that the Trust **does hold** the information that you are seeking. I will set this out below:

*This is a FOIA request. The Trust is required to provide information on losses and special payments in its annual report. I am writing to request additional, more detailed information regarding these losses and payments. I am making this request because I believe there is a clear and compelling public interest in understanding more about the types of losses and special payments the Trust makes.*

*1. Losses and special payments*

*Please provide a copy of your losses and special payments register or database for the year 2016-17. I would expect this information to include, but not necessarily be limited to:*

- a) Category of loss or special payment (e.g. bad debt, fruitless payment, compensation payment made under legal obligation) as defined in relevant losses and special payments policy or procedure documents.*
- b) A summary of the loss*
- c) Amount paid out in £ Sterling (or other currency)*
- d) Debtor name (where that debtor is a company or disclosure of a person's name is permitted by the data protection provisions of s.40)*

*2. Bad debts*

- a) Please state how much bad debt was written off in the year 2016-17.*
- b) If, and only if, you hold the information in an easily retrievable format, i.e. not in individual case files, please state how much of this bad debt was non-NHS and/or private patient debt write offs and/or overseas visitors related.*

Please see the attached **Copy of BCHC Losses Special Payments Register**.



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I can confirm that as the information has been provided this request is now closed.

For future reference, the Trust's publication scheme and details of the services that we provide can be found on our website: [www.bhamcommunity.nhs.uk](http://www.bhamcommunity.nhs.uk).

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#### Freedom of Information Publication Scheme

The Publication Scheme is a guide to the information routinely published by Birmingham Community Healthcare NHS Foundation Trust, and made available to the public.

Details of the scheme can be found on the Birmingham Community Healthcare NHS Foundation Trust website (address above). No charge is made for information that is downloadable from the Trust's website; in the event that hard copy information is requested, the Trust reserves the right to levy a charge in accordance with the applicable regulations.

#### Complaints

In the unlikely event that you have cause to complain about the service received in respect of your Freedom of Information request; the Trust operates a complaints procedure which gives the applicant the right to an internal review of the administration or outcome of any valid Freedom of Information request. Such reviews will be undertaken by the Chief Executive Officer, or an appropriate nominated officer. Where the Chief Executive has been closely involved in the original request, any review will be conducted by the Chairman of the Trust, or an appropriate Non Executive Director. The Trust will keep a record of all complaints, reviews and outcomes. Should you feel that you have cause to complain then please write to:

**Chief Executive**  
**Birmingham Community Healthcare NHS Foundation Trust**  
**3 Priestley Wharf**  
**Holt Street**  
**Birmingham**  
**B7 4BN**  
**Telephone: 0121 466 7033**



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Should you be dissatisfied with the outcome of the internal review, you have the right to lodge a complaint with the Information Commissioner. A complaints form can be obtained from the Information Commissioner's website: [www.ico.gov.uk](http://www.ico.gov.uk) or contact:

**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow**  
**Cheshire SK9 5AF**  
**Telephone: 01625 545745**

#### Feedback

We would be interested to receive feedback as to how you feel your request has been dealt with to help us to understand where we are doing well and to make improvements where necessary; your comments (whether positive or negative) can be made either in writing to the address above or by email.

Yours sincerely  
**Freedom of Information Team**