

### Mr and Mrs J's story

Hospital staff at Ealing Hospital NHS Trust left Mr J forgotten in a waiting room, denying him the chance to be with his wife as she died.

### Mr D's story

Royal Bolton Hospital NHS Foundation Trust discharged Mr D with inadequate pain relief, leaving his family to find someone to dispense and administer morphine over a bank holiday weekend.

### Mrs R's story

Mrs R's family were concerned that she would not receive food and drink while in Southampton University Hospitals NHS Trust unless they themselves helped her to eat and drink.

### Mrs Y's story

Mrs Y died from peritonitis and a perforated stomach ulcer after her GP Surgery missed opportunities to diagnose that she had an ulcer.

### Mrs H's story

When Mrs H was transferred from Heart of England NHS Foundation Trust to a care home, she arrived bruised, soaked in urine, dishevelled and wearing someone else's clothes.

### Mr C's story

Staff at Oxford Radcliffe Hospitals NHS Trust turned off Mr C's life support, despite his family's request that they delay doing so for a short time.

### Mr W's story

Mr W's life was put at risk when Ashford and St Peter's Hospitals NHS Foundation Trust stopped treating him and then discharged him when he was not medically fit.

### Mrs G's story

Mrs G's doctors at her local surgery failed to review her medication after she left hospital, with serious consequences for her health.

### Mr L's story

The care and treatment that Surrey and Borders Partnership NHS Foundation Trust gave Mr L contributed to a loss of his dignity and compromised his ability to survive pneumonia.

### Mrs N's story

While doctors at Northern Lincolnshire and Goole Hospitals NHS Foundation Trust diagnosed Mrs N's lung cancer, they neglected to address the severe pain that she was suffering.