



Department  
for Work &  
Pensions

DWP Central Freedom of  
Information Team  
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[DWP Website](#)

Our Ref: FOI2023/91697

30 November 2023

Dear April Brookes,

Thank you for your Freedom of Information (Fol) request received on 28 November. You wrote:

“Could you please provide DWP Guidance on reimbursement of bus fares when the DWP have asked you to attend a JCP Office that is NOT your local office.

I am asking for information related to to bus fares when the DWP are forcing you to attend a JCP Office that is NOT your local office at the request of the DWP.”

### **DWP Response**

On this occasion we will not be processing your request further. This is because your request does not comply with Section 8(1)(b) of the Fol Act as you have not provided a name.

To enable us to provide a response, please provide your real name.

The Information Commissioner’s Office (ICO) has issued guidance for public authorities on this topic. The ICO considers that “the name of the applicant refers to the real name of the applicant”. The following link provides [ICO Guidance on valid FOI requests](#).

If you would like to submit your request again using a name that satisfies the above requirement, we will be pleased to consider it.

Yours sincerely,

DWP Central Freedom of Information Team  
Department for Work and Pensions